

# MegPad

32" 4K Mobile Screen with Stand

## A32Q7 User Guide

The contents of the manual are for reference only,  
and everything is subject to the actual product.



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# Safety Warnings and Precautions

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## Precautions

1. Please read all instructions carefully before using the product.
2. When cleaning the mobile screen, please unplug the power cord, turn off the power switch, do not use liquid cleaning solution or spray cleaner, wipe the screen with a soft damp cloth, if it is still not clean, please use LCD screen cleaner.
3. Do not use accessories not recommended by the manufacturer, otherwise it may bring danger.
4. When unplugging the power cord of the chassis power interface or the power adapter, please hold the power plug with your hands and then unplug the power cord. Do not pull the power cord directly by hand to unplug it.
5. The mobile screen can only use the type of power supply shown on its nameplate. If you are in doubt about the type of power supply you are using, please consult your mobile screen dealer or local power supply bureau.
6. Since there will be high voltage or other dangers when opening or moving the case, please do not repair the mobile screen by yourself. You can contact qualified maintenance personnel for comprehensive maintenance.
7. In the following cases, first unplug the power plug of the bottom battery compartment or power adapter from the socket and contact a qualified maintenance personnel for maintenance:
  - a. Damaged or frayed power cord or power plug.
  - b. The mobile screen has been dropped or the case has been damaged.
  - c. When the display is obviously abnormal, it indicates that maintenance is required.
8. Please place the mobile screen in a well-ventilated environment away from strong light, high temperature or humidity.
9. Please store the mobile screen at room temperature of 0 °C~40 °C. If it exceeds this range, normal use may be affected.

## safety warning (stability hazard)

The mobile screen may fall and cause serious injury. Many injuries, especially in children, can be avoided by taking simple precautions such as:

- Always use the cabinet, shelf or mounting method recommended by the mobile screen manufacturer.
- Be sure to use furniture that can safely support the mobile screen.
- Be sure to educate children about the dangers of climbing on furniture and touching the mobile screen or its controls.
- Always organize the wires and cables connected to the monitor to avoid tripping, pulling or grabbing.
- Do not place the mobile screen in an unstable or inclined position.
- To place the mobile screen on tall furniture (such as a cupboard or bookshelf), the furniture and monitor must be secured to a suitable support point.
- Never place the mobile screen on a cloth or other item that may be between the mobile screen and supporting furniture.
- Do not place toys, remote controls, etc., that may induce children to climb on the mobile screen or the furniture on which the mobile screen is placed.

To retain and relocate an existing monitor, take the same precautions as above.

## Important Statement on Network Service

All contents and services obtained from the product are owned by third parties and protected by copyright, patent, trademark and/or other intellectual property laws. These contents and services are only for your personal non-commercial purposes, which shall not be used in a way not authorized by the content owner or service provider.

Under no circumstance shall our Company be liable for any direct, indirect or unexpected losses or damages arising from your or any third party's access to any contents or services or any information or third-party software through this product.

Third-party services may be subject to change, removal or discontinuation without prior notice. Our Company does not represent or warrant that some services or contents will remain accessible at any time.

Our Company will not be responsible for any service related to these contents and services, or assume any liability for customer service. For any question or service request about these contents and services, please directly contact your content or service provider.

# Packing List

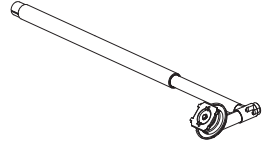
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Monitor ×1



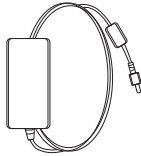
Round chassis ×1



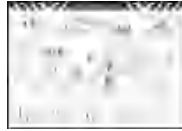
Lifting rod ×1



Power cord ×1



Adapter ×1



Quick Setup Instructions ×1



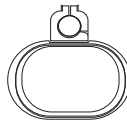
Manual ×1



Long screws ×5  
(Including a spare screw)  
Screwdriver ×1



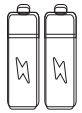
Round trim  
(at the rear of the machine)



Cover ×1



Remote control ×1



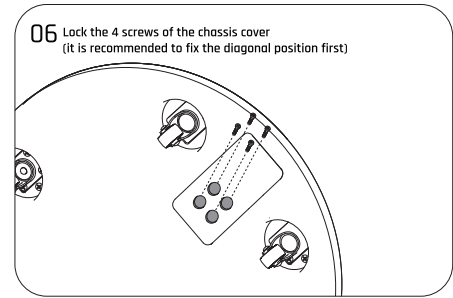
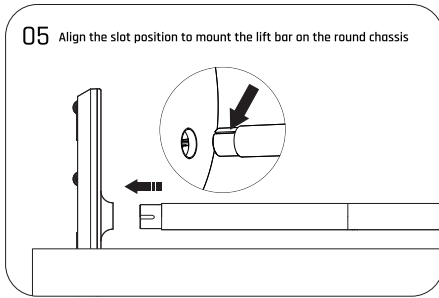
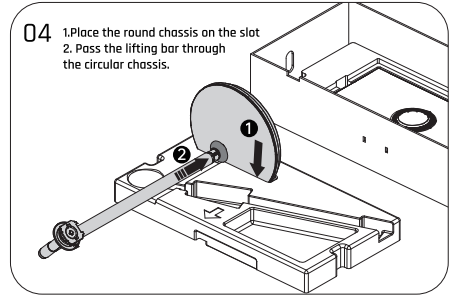
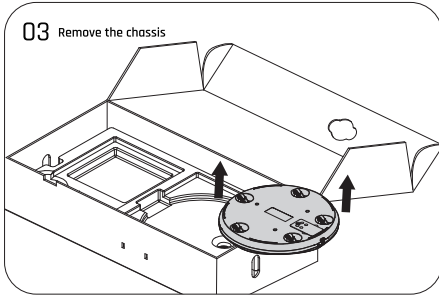
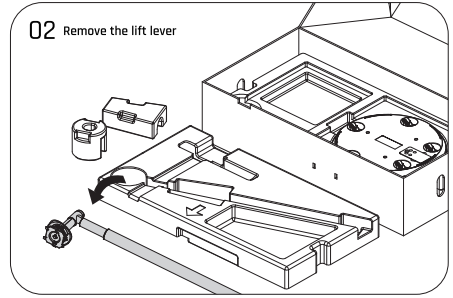
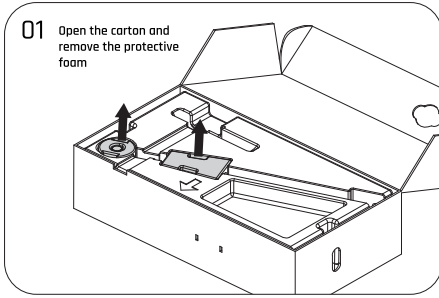
Battery ×2

If any of the above are missing, please contact your product distributor.

Note: Please refer to the actual configuration for specific accessories. Please save all packaging materials for future removal.

# Product Installation

## Bracket Installation Instructions



## Base support installation

When assembling, please be sure to tighten the bracket fixing screws, the bracket may fall and cause damage to the product or personal injury.

- The product has a certain weight, please ensure that at least two people work together to assemble it when unpacking and installing.
- Do not use foreign objects (oil, lubricating oil, etc.) on the screws when assembling the product.
- After the product is installed, do not remove the cable holder and screws.
- For daily use, make sure the product is moved in an upright position. If the product is too tilted, there is a risk of tipping over.

This can result in product failure or personal injury.

# On-Screen Installation Instructions

**07**

1. Take out the ring decorative cover on the back of the screen

2. Tilt the ring trim cover through the lift rod  
(Place it in the lift rod first, then install it later)

**08**

Tilt the screen up, install in alignment with the slot position

**09**

1. Counterclockwise winding of the power supply line

2. Plug in and secure the power supply line and confirm whether it can be switched on  
(As shown in Figure 11 Power-on Procedure)

3. Position the slot on the top of the ring Aim at the top of the screen and press

**10**

1. Please read the warning sticker first.  
2. After reading, simply peel off the sticker to remove the fixture.  
3. Finally, press the lifting rod (be mindful of bumps).  
The lifting rod will pop up, and the installation is complete.

**11**

1. Please insert the adapter before the first installation and startup

2. Turn on the main switch

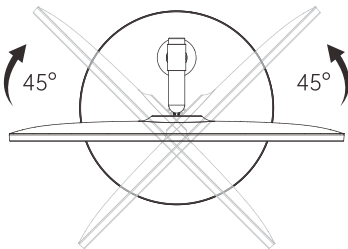
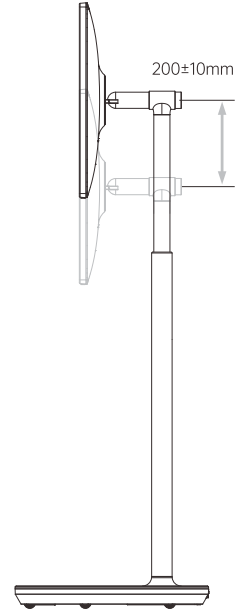
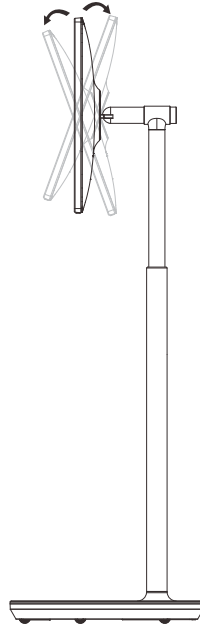
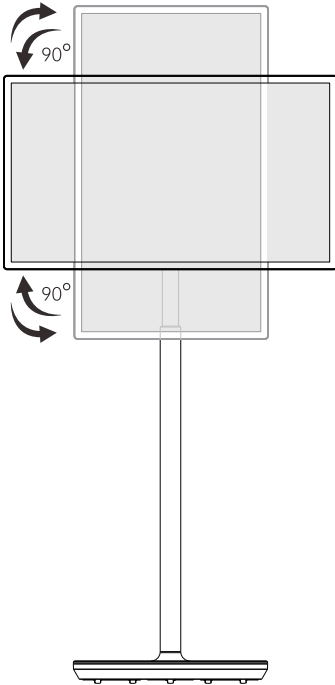
# Adjust angle and height

**The height and angle of this product can be adjusted for a comfortable viewing experience.**

Note: Some applications do not support vertical display.

Forward tilt angle:  $20 \pm 3^\circ$   
Backward tilt angle:  $20 \pm 3^\circ$

The lifting rod can adjust the height  
 $200 \pm 10\text{mm}$



Left and right rotation angle  $\pm 45^\circ$

## Caution

- Do not rotate the product beyond its limit angle or exceed the maximum height adjustment range.
- Do not allow your hands or fingers to be caught in the bracket or height adjustment area.

# Functions Of Keys

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## Functions of Keys

**ON/OFF:** Turn on or off the product.



Power button

- In standby/screen-off mode, press  button to turn on the product.
- During normal working, press  button to enter screen-off state;
- From the drop-down menu on screen, click ">System > Gestures > Press & hold power button", then click "Power menu" or "Digital assistant" to set functions of "Press & hold power button" as needed.



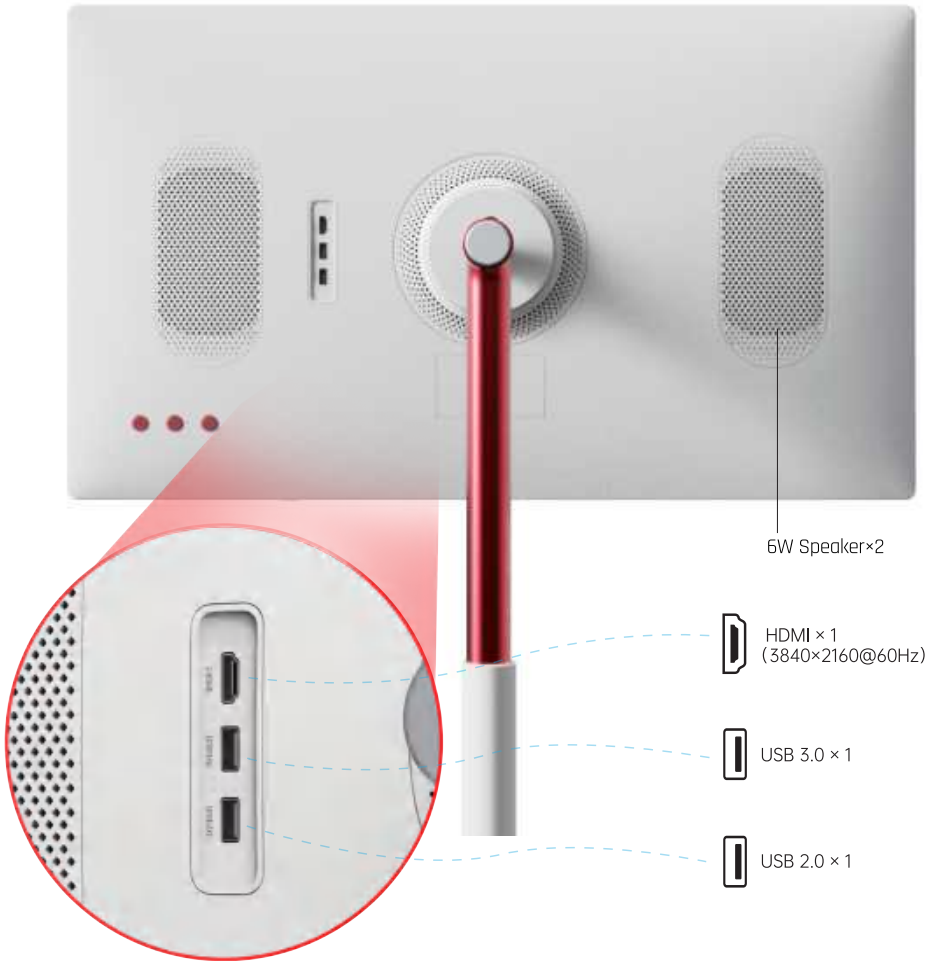
VOL+: Increase the volume.



VOL- : Decrease the volume.

# Interface Functions

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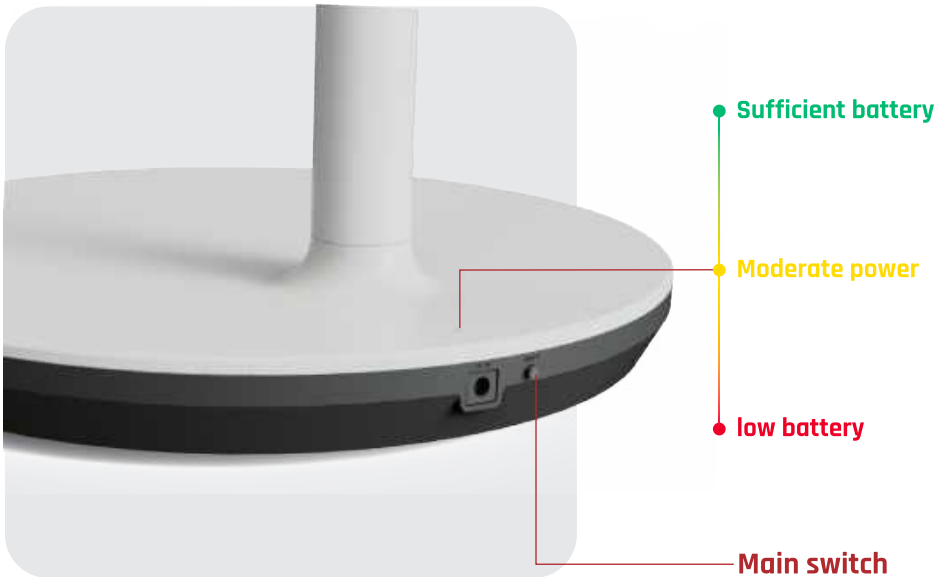
**HDMI :** External Devices Supported external devices include: game consoles, computers, Blu-ray players, high-definition receivers, DVD players, and other external devices.

**USB:** Can use a USB storage device, or for a mouse and keyboard receiver.

# Instructions For Use

## Battery

This product has a built-in battery in the stand and can be used for a period of time without connecting to another power source. The battery indicator will display green/yellow/red lights in three different colors according to the remaining battery power. The battery LED will illuminate red during charging or when charging is required.



**If the product is not used for a long time, please turn off the main switch in time to prevent power loss.**

## Notice

- The battery life and usage time after charging will decrease proportionally with the usage time of the product.
- The battery cannot be charged in extreme environments.
- In standby mode, the remaining battery power will also decrease naturally.
- To prolong battery life, it is recommended to charge the battery after a period of use rather than keeping the battery fully charged all the time.
- Keeping the battery at 50% will help extend battery life.
- The maximum usage time is 5 hours after a long battery charge.
- Standard usage times in this manual are based on KTC laboratory values. Therefore actual times may vary depending on usage.
- The usage time may vary depending on various factors such as connected devices, operating temperature, usage time and user settings, etc.

To care for and protect the earth better, please send it to a local manufacturer with nationally recognized qualification for recycling according to the national applicable laws and regulations on recycling of waste electrical and electronic products when you no longer need this product or at the end of its service life.

# Basic Operations

## Power-on/Standby

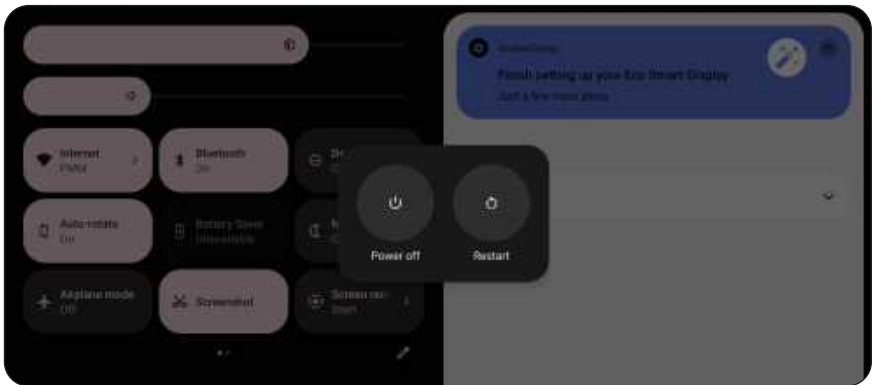
First power on, connect the power cord, and then press the **[Main Switch]** button on the base to turn on the product;



### Main switch

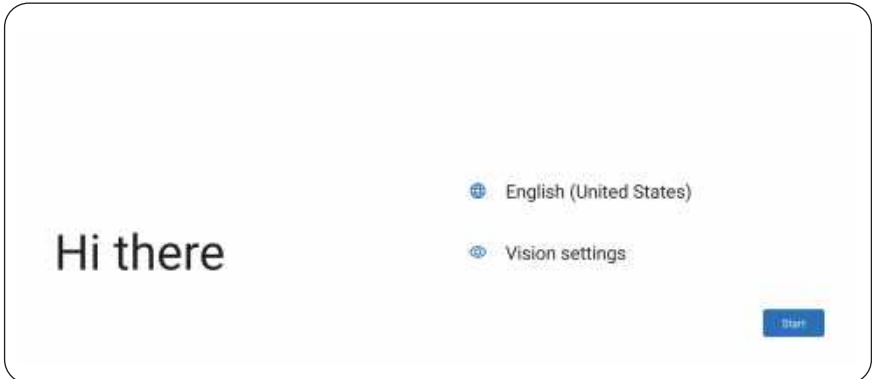
If the product is not used for a long time, please turn off the main switch in time to prevent power loss.

During normal working, swipe down from the top edge, and drop-down menu appears. Click "☰ >Power off", then the product enters standby state. Press **[Restart]** can reboot the machine.



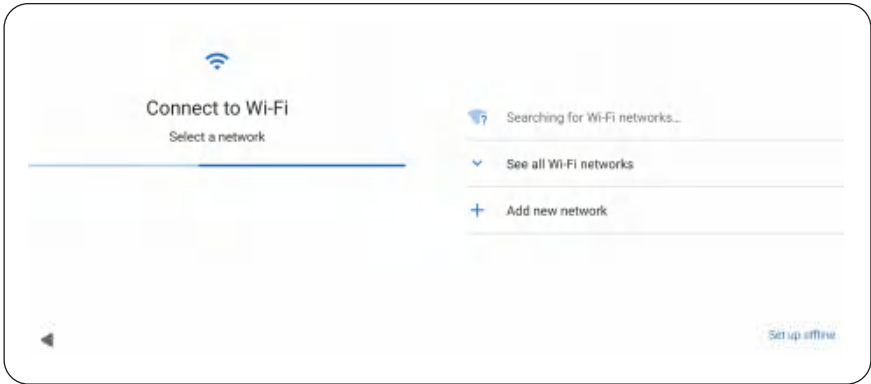
## Startup Wizard

- After the first boot or factory reset of the MegPad, the startup wizard interface will be displayed



# Basic Operations

- After clicking Start, you will enter the Wi-Fi connection interface, as shown below



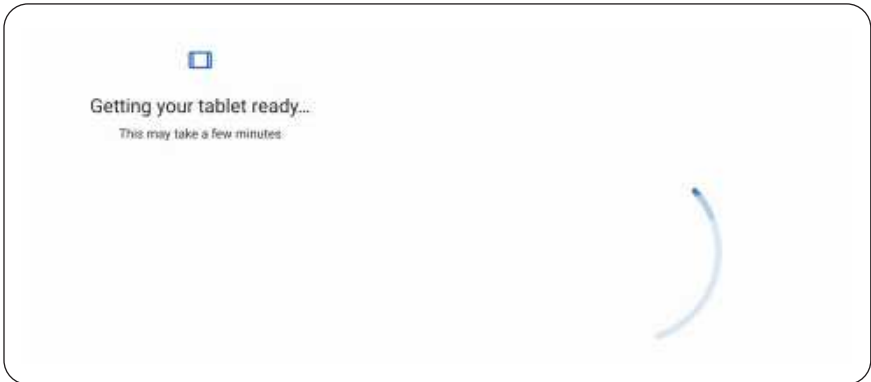
- Click on the wifi you want to connect to, and a wifi password input interface will appear. Enter the corresponding wifi password to connect



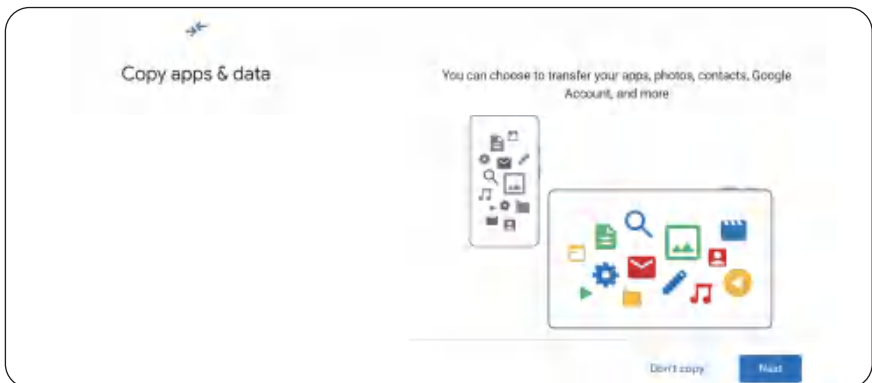
# Basic Operations



- Once the connection is successful, you can enter the MegPad preparation interface

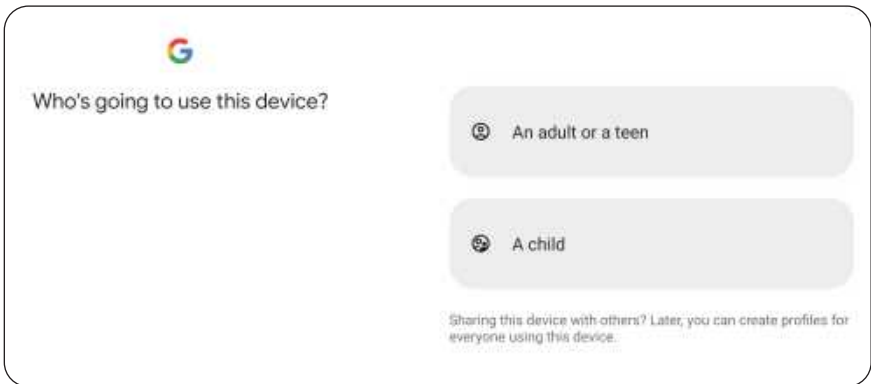


- After waiting for a few minutes, you will enter the Copy apps & data interface. You can choose Don't copy or Next as needed and follow the prompts to copy apps & data

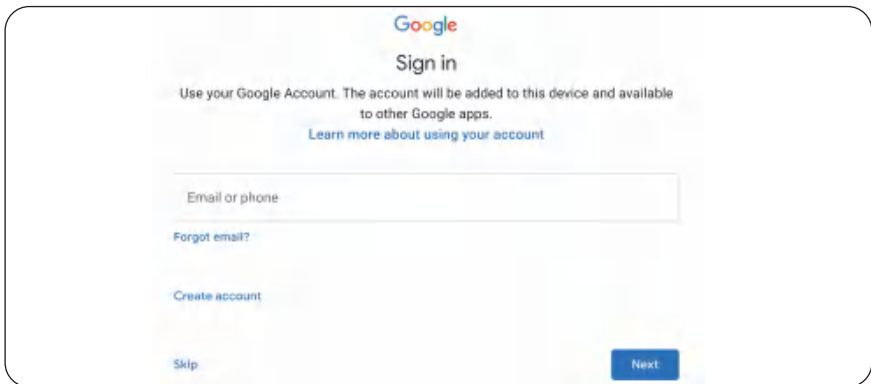


# Basic Operations

- After the Copy apps & data interface, a brief information query interface will appear, and then you will enter the authentication interface. You can choose to enter the system as An adult or a teen, or A child

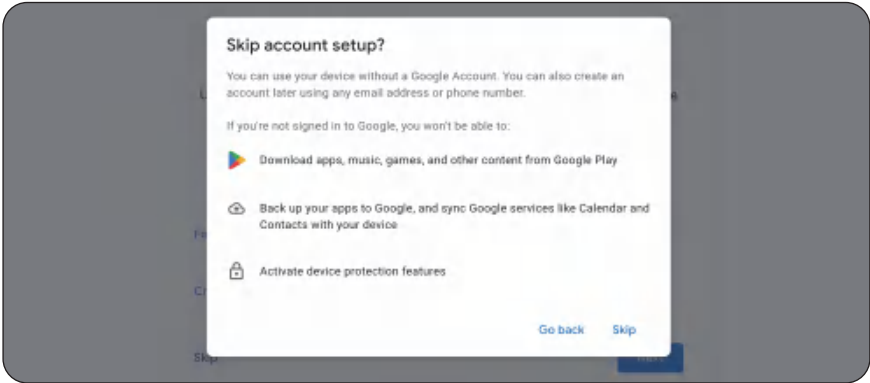


- Then you will enter the Google account login interface, where you can choose to log in to your Google account and click next or skip this step by clicking skip before logging in again

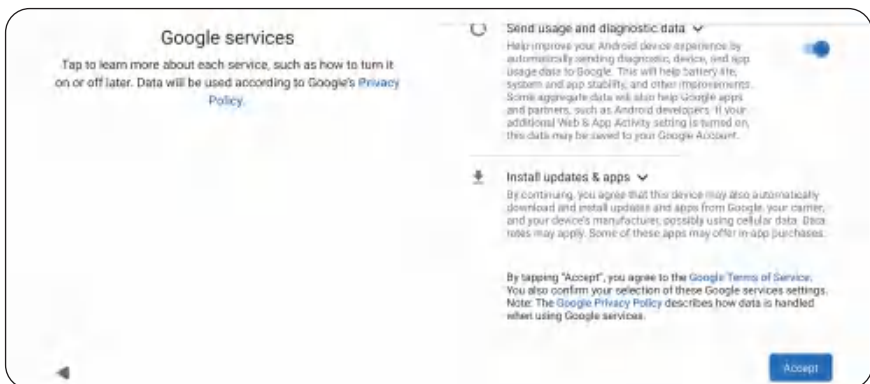
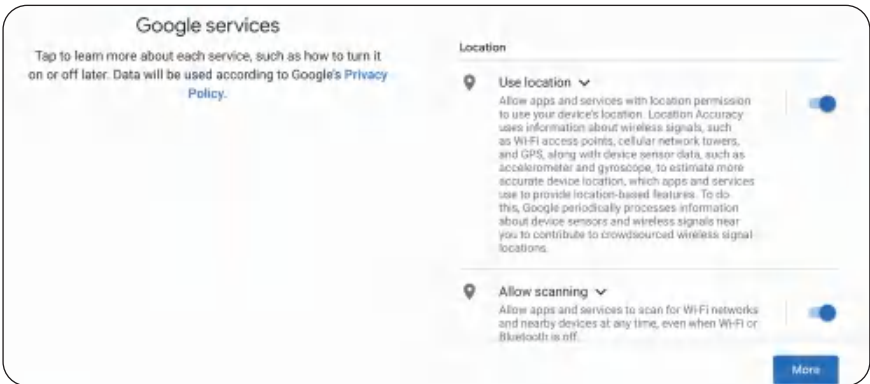


# Basic Operations

- After selecting the skip, a confirmation pop-up will appear. If you still want to choose to skip, you can continue to click Skip, choose to log in to your Google account, and click Go back to proceed

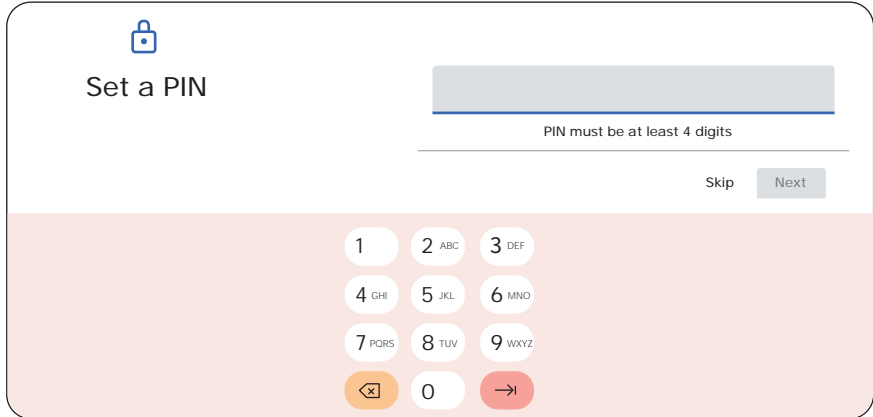


- The Google services interface allows you to view more by clicking on 'more'. You can select the service options you want and accept them as needed



# Basic Operations

- Set a PIN interface, you can enter the password you want to set or click Skip to skip this step



- After selecting "Skip" or "next", the Bluetooth remote control connection interface will appear as follows. You can follow the interface prompts to connect the remote control or skip this step with Skip



- Once the connection is successful, you can enter the MegPad preparation interface



# Basic Operations

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## Touch Operation

- Click: Tap on the screen.
- Click and hold: Tap on the screen for 2s or longer.
- Swipe: Swipe on the screen up, down, left and right.
- Drag: Tap and hold the target (e.g., an application) to be moved, then swipe to the desired position.
- Open/close: Place two fingers on the screen, then open or close these fingers to zoom in or out the content displayed on the screen.

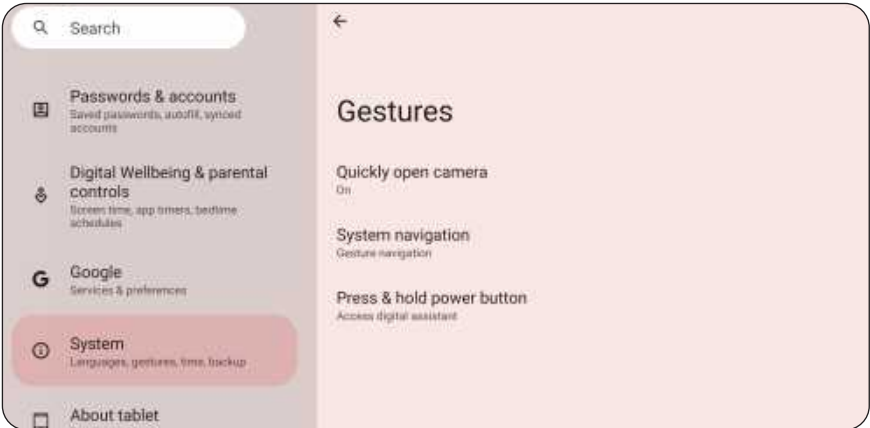
**Note:** After the screen is off, double click to make the screen on.

## 1. System navigation settings selection

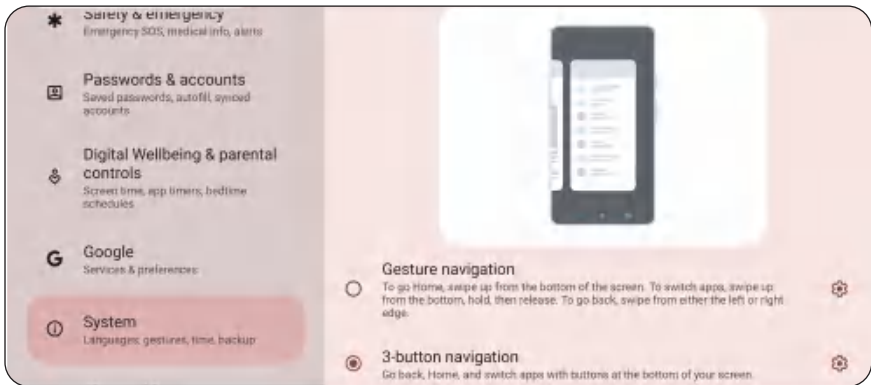
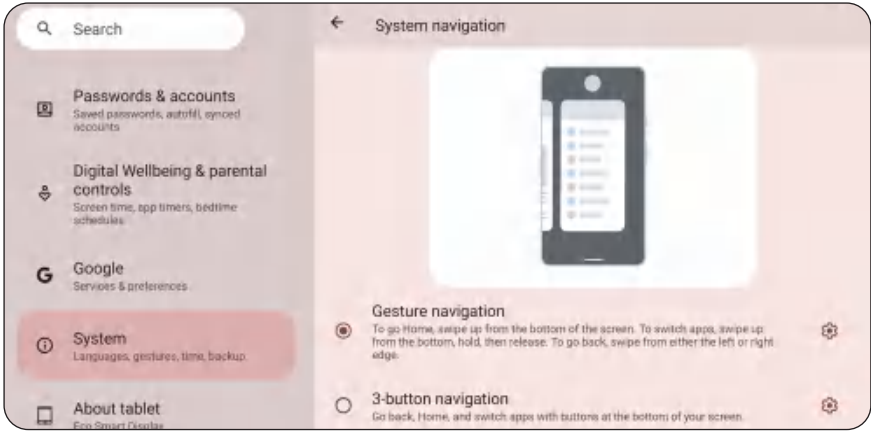
- There are two ways to navigate MegPad's system, which can be selected in the settings. The default mode upon startup is Gesture Navigation



- Go to Settings, click on System-Gestures-System navigation, you can choose Gesture Navigation or 3-button Navigation



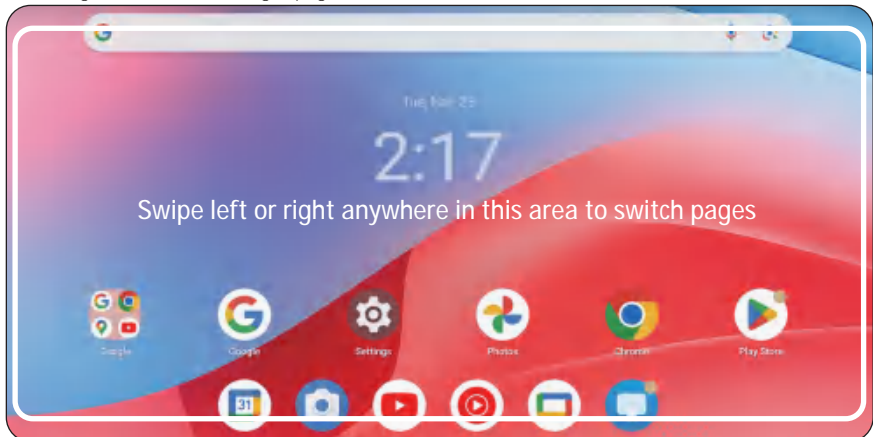
# Basic Operations



## 2. Description of Gesture Navigation & 3-button Navigation

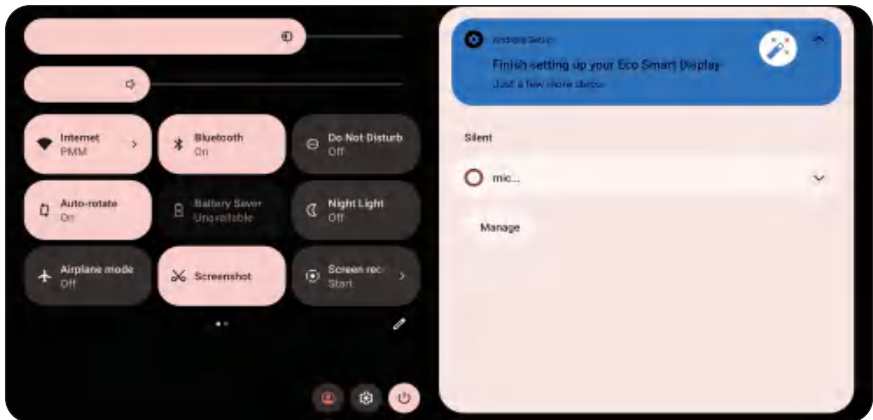
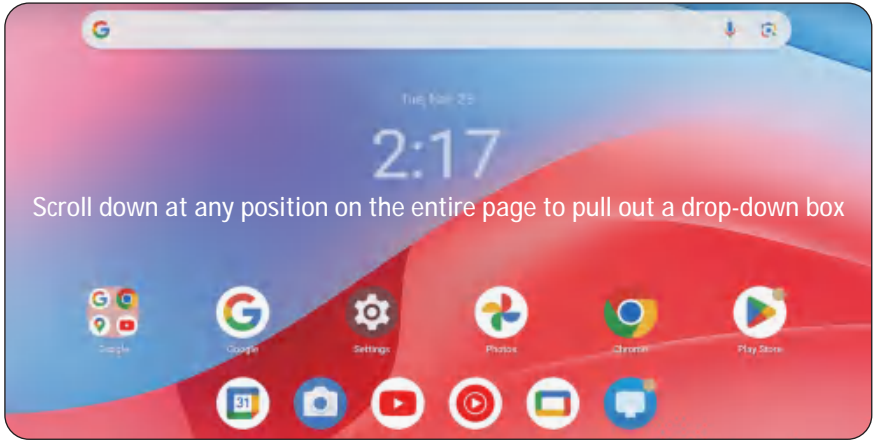
- Gesture navigation

Switching between left and right pages

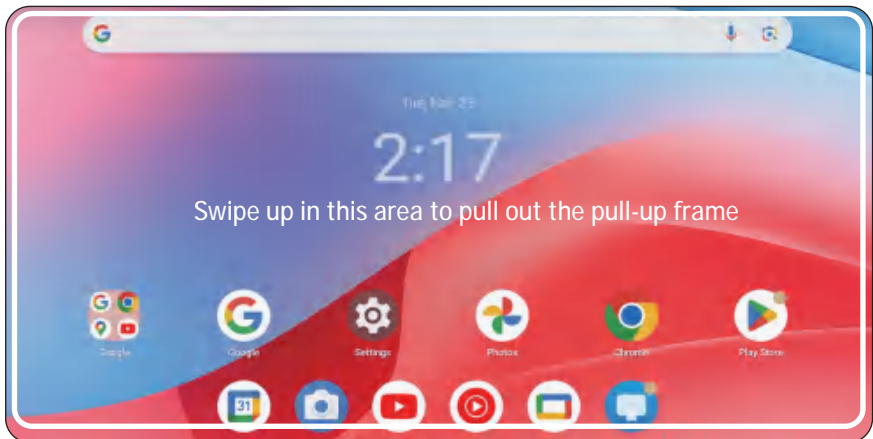


# Basic Operations

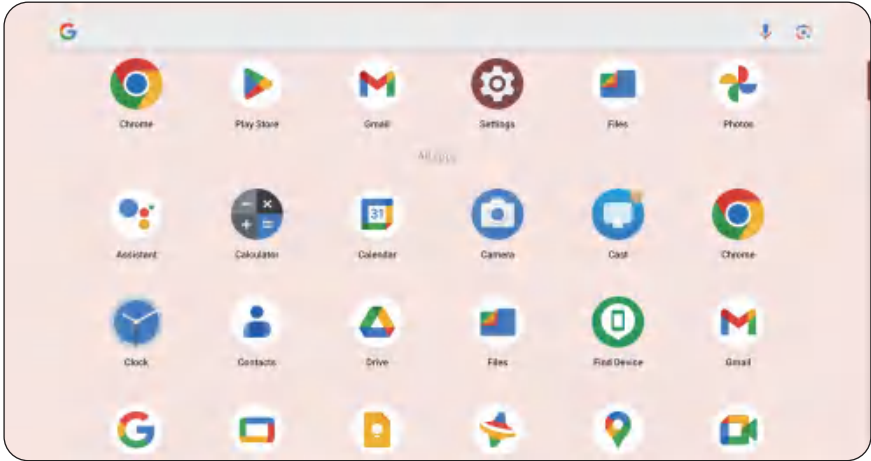
- Drop-down box



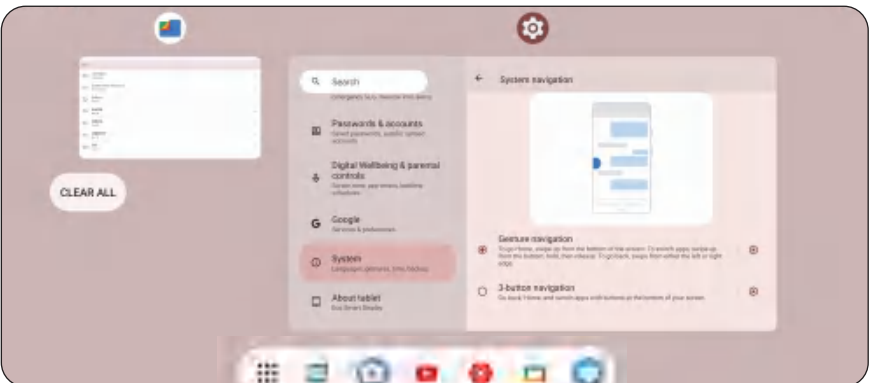
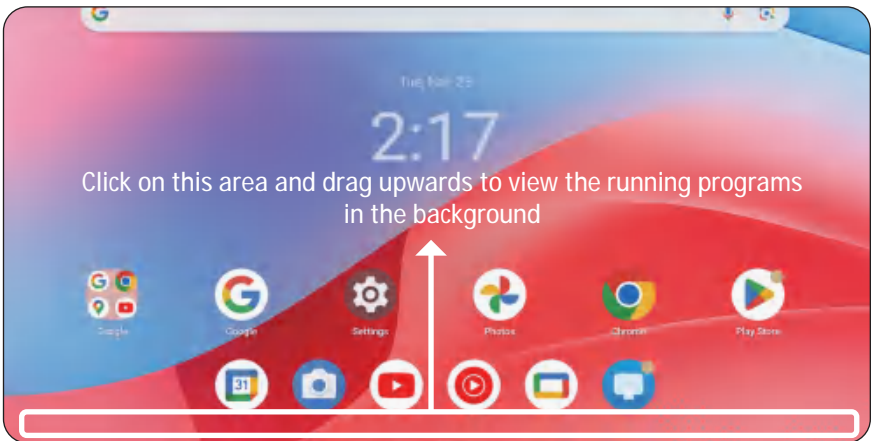
- Pull up frame



# Basic Operations



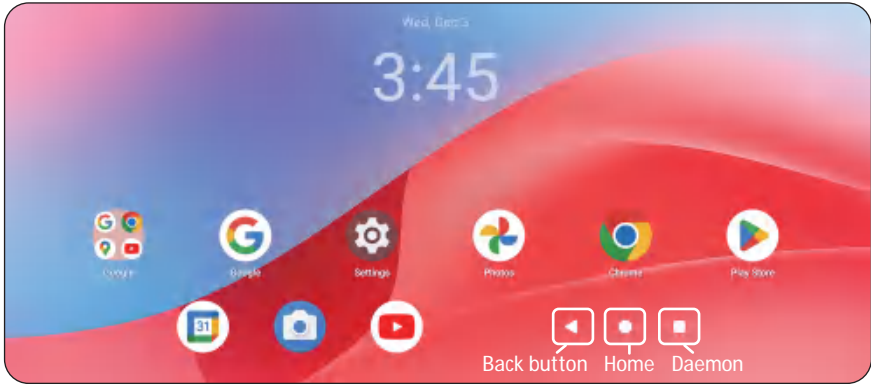
- Run in the background



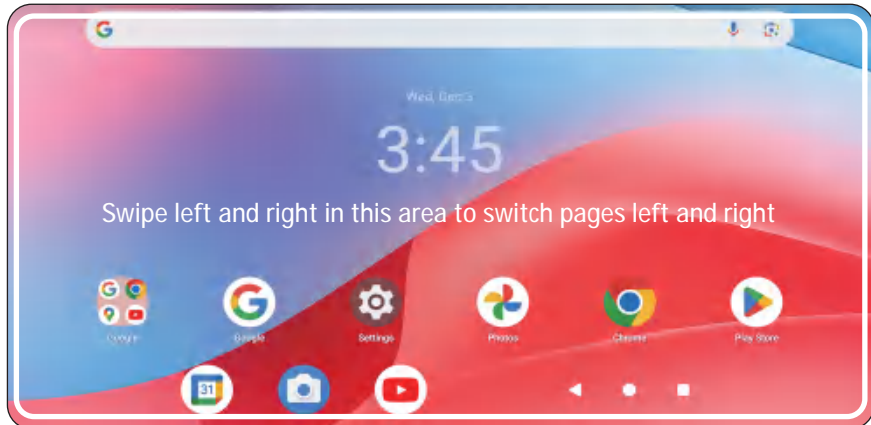
# Basic Operations

- 3-button navigation

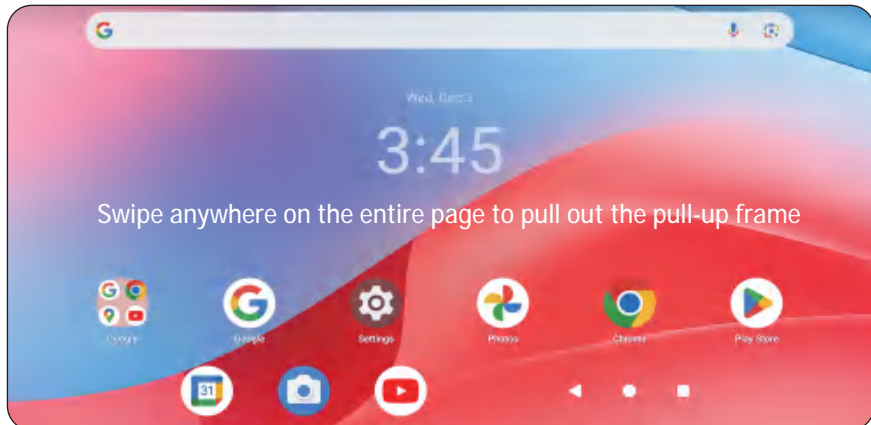
Introduction to the three buttons on the main interface



- Switching between left and right pages



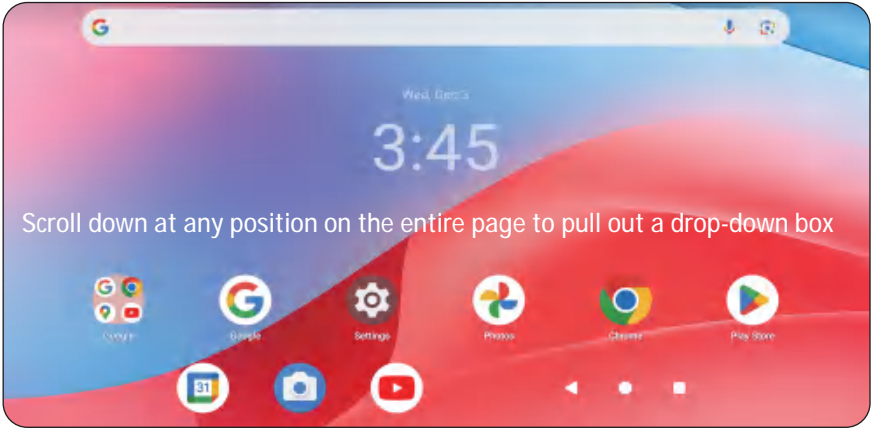
- Pull up frame



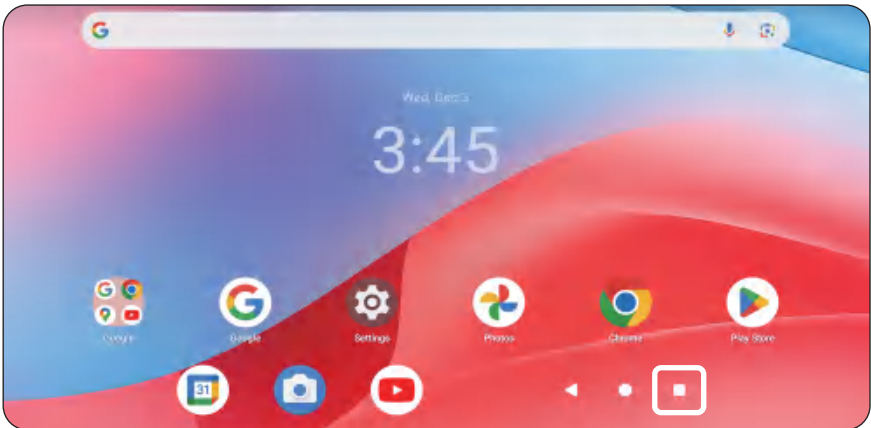
# Basic Operations

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- Drop-down box



- Taskbar: Click on the block navigation in 3-button navigation to enter the background running interface



# Basic Operations

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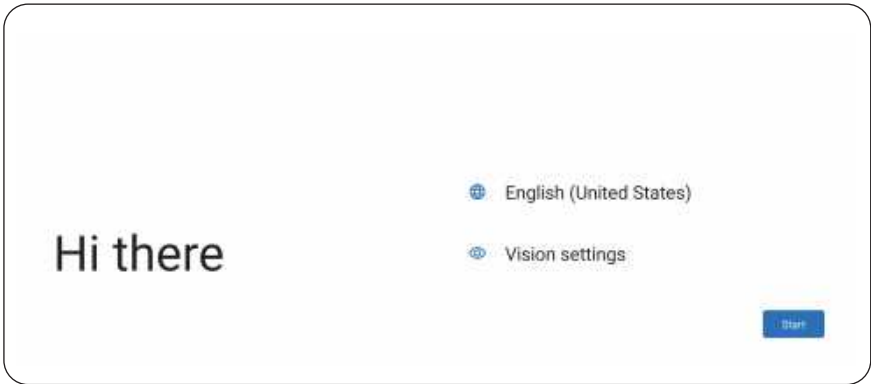
## Attention:

- Whether the displayed content supports the zoom in/out function is related to the application. Please operate according to the actual condition.
- Avoid pressing the screen with force; where necessary, simply use your fingertip to tap on the desired item. If you wear gloves or use your fingernail to touch the screen, it is possible that the product cannot respond and be operated normally.
- If the screen is a little wet or too damp, the sensor cannot work normally when touching it.

## Wi-Fi Connection

### 1. Connect at the power-on wizard

- After the MegPad is turned on for the first time or restored to factory settings, it enters the startup wizard interface



- After clicking Start, you will enter the Wi-Fi connection interface, as shown below



\*If you click 'Set up offline' on this screen to enter the system, you can then connect to Wi-Fi in the settings interface

# Basic Operations

- Tap the Wi-Fi network you wish to connect to. The Wi-Fi password input screen will appear. Enter the corresponding Wi-Fi password



- Connection successful indicator appears, displaying "connected" under the corresponding Wi-Fi network



- Once connected, you can access the MegPad settings interface



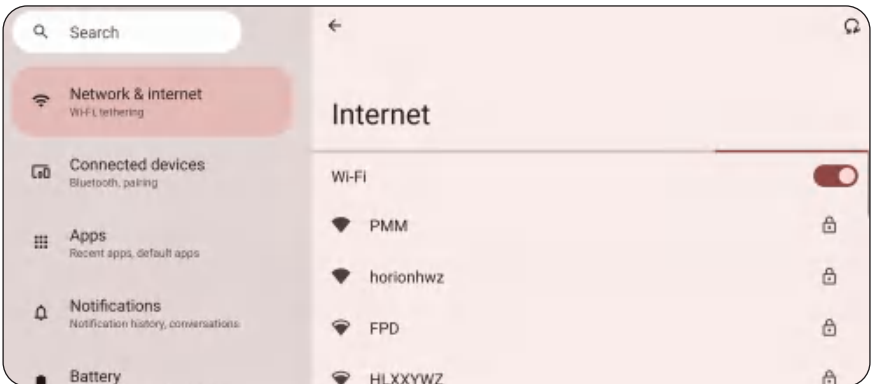
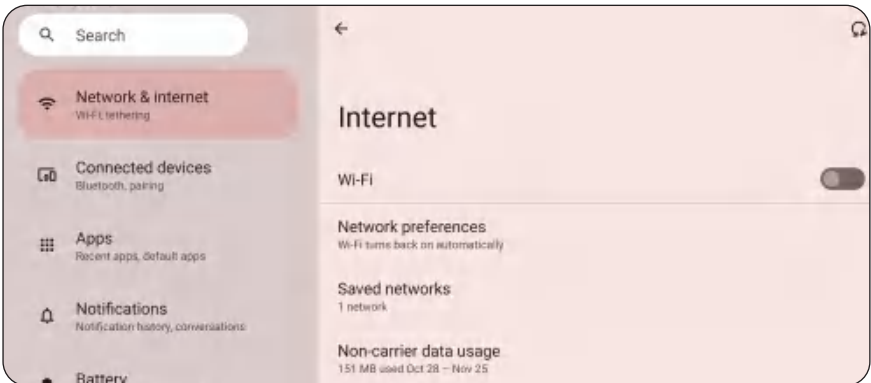
# Basic Operations

2.Connect to Wi-Fi in the settings

- Tap Settings on the main screen to enter the settings interface



- Tap Network & Internet, then toggle the Wi-Fi switch on the right (slide the dot to the right to turn it on). A list of available Wi-Fi networks will appear

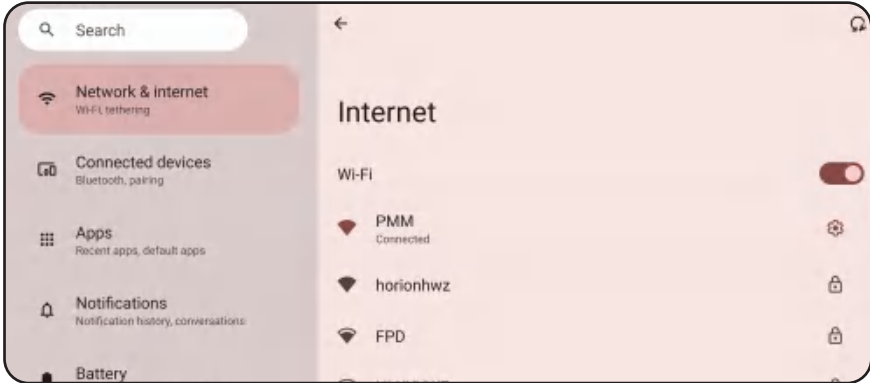


# Basic Operations

- Tap the Wi-Fi network you wish to connect to. Enter the password in the prompt that appears. After confirming the correct password, the connection will be established



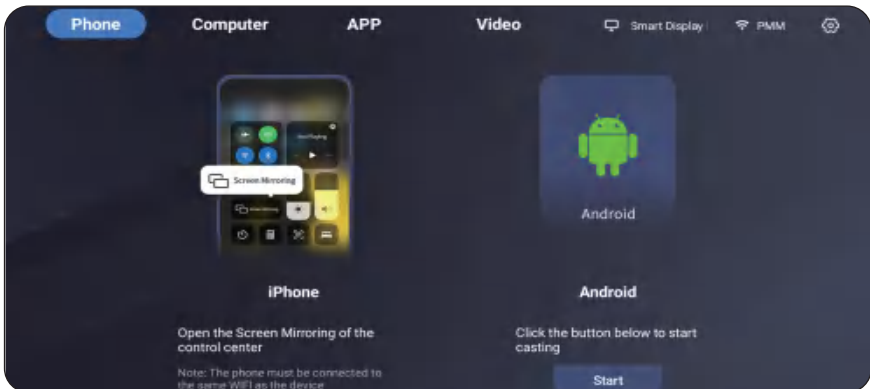
- Connection successful indicator appears, displaying "connected" under the corresponding Wi-Fi network



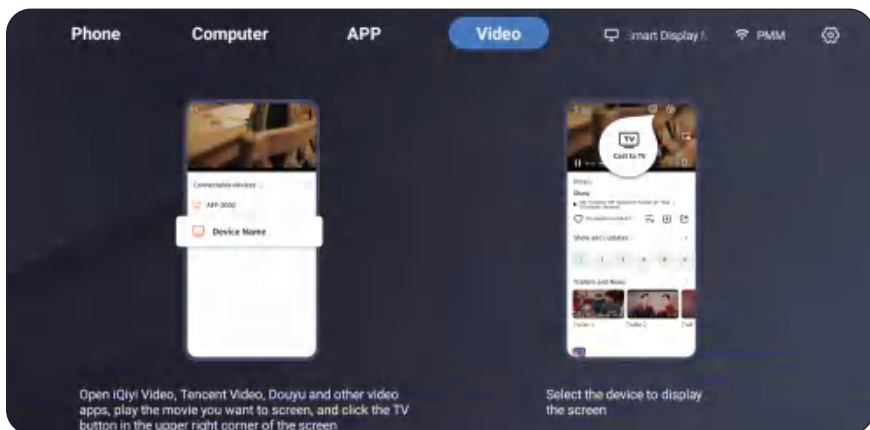
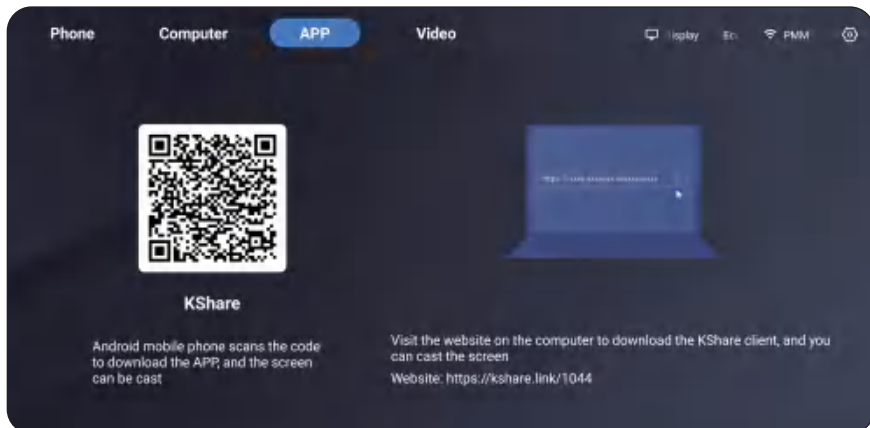
## Screen mirroring

### Wireless Screen Mirroring

- Swipe up on the main interface to find the Cast app and open it. Wireless screen mirroring supports four modes; select the desired mirroring method based on your specific needs



# Basic Operations



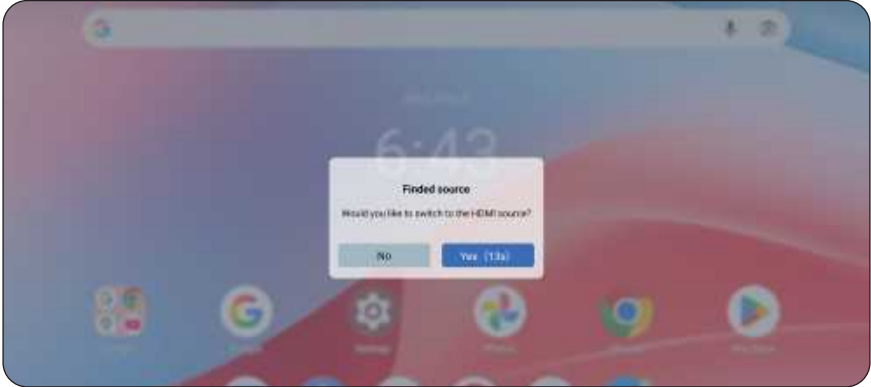
# Basic Operations

## Wired screen mirroring

- Swipe For external devices that support HDMI screen mirroring, you can directly connect the external device to MegPad through an HDMI cable. After connecting, MegPad will automatically pop up the source signal (this process is expected to take 10-20 seconds), as shown in the following figure.

After clicking Yes, the external device's screen can be synchronized to MedPad

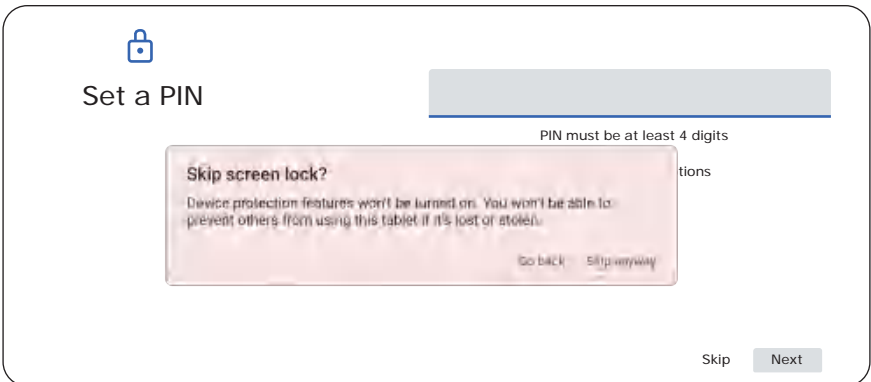
\*At this time, MegPad is only used as a display. If you need to adjust the MedPad screen content, please adjust the external device



## Remote Control Connection

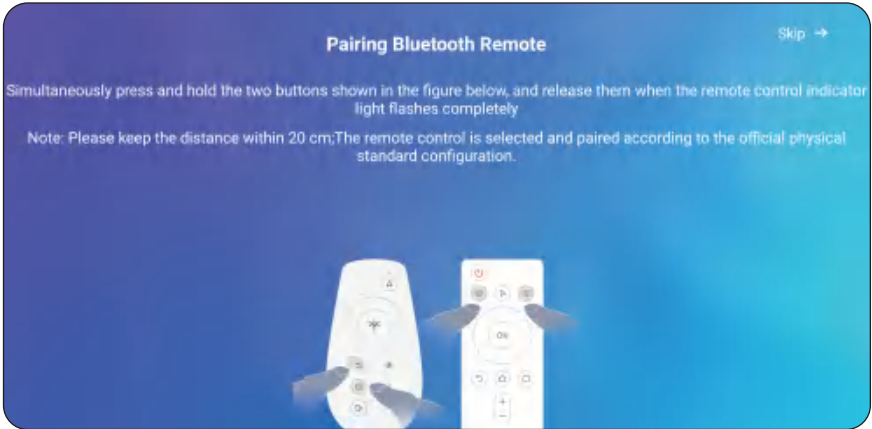
1.Connect at the power-on wizard

- The startup wizard displays "Set a PIN"



# Basic Operations

- After selecting "Skip" or "Next," the Bluetooth remote control connection interface appears as follows



- Follow the prompts on the remote control pairing interface to enter the pairing process



- Once pairing is successful, you can operate the MegPad using the remote control



# Basic Operations

- If you select 'skip' in the Bluetooth connection interface of the power on wizard, you can pair the Bluetooth remote control in the settings

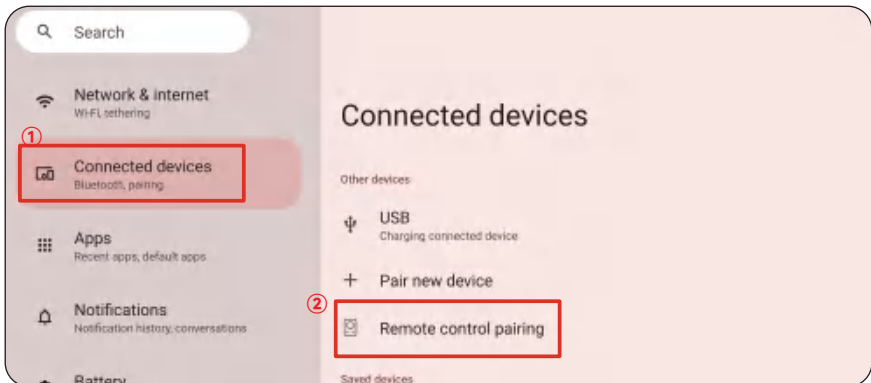


## 2. Connect to Remote control in the settings

- Tap Settings on the main screen to enter the settings interface



- Tap the Connected devices, then tap "Remote control pairing"

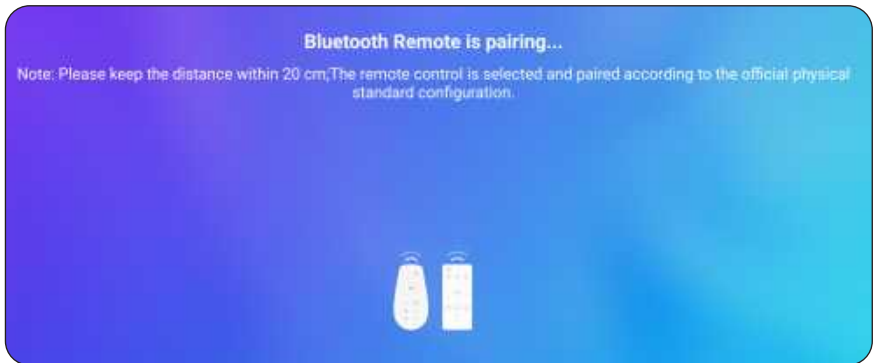


# Basic Operations

- The Bluetooth remote control connection interface appears as follows



- Follow the prompts on the remote control pairing interface to enter the pairing process



- Once pairing is successful, you can operate the MegPad using the remote control



# Basic Operations

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## Remote Control



### Flying Squirrel

Toggle the [On/Off] state of the flying squirrel mode.



### Return

Return to the previous level.



### User settings

Enter settings.



### Home Page

Return to the desktop homepage.



### Mute

Mute.



### Volume

Increase the volume.



### Volume

Decrease the volume.



### Arrow keys

Up: Simulate the operation of swiping from top to bottom with touch control.

Down: Simulate the operation of swiping from bottom to top with touch control.

Left: Switch to the left page;

Right: Switch to the right page;

 : Confirm the selected content.



### Power

Short press: Turn off the screen.

Long press: Enter the [Shutdown Confirmation Page] or wake up the Google Assistant.

(displayed according to the options set in the settings)



# Technical Specifications

Panel size	81.28cm (32 inches)
Maximum Resolution	3840×2160@60Hz
Panel type	VA
Backlight type	Side Entry (ELED)
Built-in system	Powered by Android™ 13
Charging interface	19V == 4.74A,90W
Visible area	697.3mm×392.2mm
Viewing angle	178° (H) / 178° (V)
Color gamut	121% sRGB
Center luminance of White	350cd/m <sup>2</sup> (Typ)
Contrast	3000: 1
Speaker	6W×2
Battery capacity	9500mAh
Product interface	HDMI2.0 *1 USB2.0*1 USB3.0*1 1 power interface
Work environment requirements	
Atmospheric pressure	86kpa ~ 106kpa
Working temperature and humidity	0 °C ~ 40 °C    0% ~ 65%(non-condensing)
Working altitude	≤ 3000m
Storage temperature and humidity	-10 °C ~ 50 °C    0% ~ 65%(non-condensing)

## Low blue light mode

The light emitted by the screen contains blue light, and keeping the eyes on the screen for long periods of time will not only bring visual fatigue, but also may cause eye diseases. Using the low blue light function will reduce blue light and reduce eye fatigue.

The default mode of the product is the low blue light mode, which is certified by the TUV Rheinland hardware method for low blue light.

## Eye care recommendations :

- 1) Do not use the product for a long time without interruption, avoid overuse of the eyes, it is recommended that you take a 10 minute break for every 30 minutes of use.
- 2) When taking a break, you can relax your eyes by looking at distant scenery.
- 3) When taking a break, do eye exercises to relax your eyes.
- 4) Infants under the age of 2 should not watch the screen.



# Product Warranty Card



Customer Name	
Tel	
Address	
Model	
Device Number	
Purchase Date	

## Warranty Rules

1. We provide you with one year free warranty from the date of purchase or as agreed in the contract.
2. The following cases are not covered by the warranty:
  - Failure or damages caused by artificial or natural disasters.
  - Failure caused by not following the operation method and precautions written in the User Guide.
  - Failure caused by user disassembly.
3. The liability scope of the warranty card is limited to the maintenance of the product, without covering any other liability.
4. If you are not sure about the repair and warranty of the machine after the warranty period, please visit the website [US.KTCPLAY.COM](http://US.KTCPLAY.COM) for the warranty policy.



Notice: Please fill out the card and return it to us, when you apply for a warranty.



More Information  
Please scan QR code or visit [US.KTCPLAY.COM](https://US.KTCPLAY.COM)

**Any question or comments. Please contact:**

**[support@kctcplay.com](mailto:support@kctcplay.com)**

**[support.us@kctcplay.com](mailto:support.us@kctcplay.com) [Europe]**

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