

The background of the page is a detailed black and white line drawing of various flowers, including roses and peonies, with their stems and leaves. In the center, a black rectangular sign with a white border is mounted on a white post with a gold-colored top. The sign contains the text 'MegPad' in a large, white, bold, sans-serif font.

MegPad

A27Q7 User Guide

The contents of the manual are for reference only,
and everything is subject to the actual product.

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Safety Warnings and Precautions

Precautions

1. Please read all instructions carefully before using the product.
2. When cleaning the mobile screen, please unplug the power cord, turn off the power switch, do not use liquid cleaning solution or spray cleaner, wipe the screen with a soft damp cloth, if it is still not clean, please use LCD screen cleaner.
3. Do not use accessories not recommended by the manufacturer, otherwise it may bring danger.
4. When unplugging the power cord of the chassis power interface or the power adapter, please hold the power plug with your hands and then unplug the power cord. Do not pull the power cord directly by hand to unplug it.
5. The mobile screen can only use the type of power supply shown on its nameplate. If you are in doubt about the type of power supply you are using, please consult your mobile screen dealer or local power supply bureau.
6. Since there will be high voltage or other dangers when opening or moving the case, please do not repair the mobile screen by yourself. You can contact qualified maintenance personnel for comprehensive maintenance.
7. In the following cases, first unplug the power plug of the bottom battery compartment or power adapter from the socket and contact a qualified maintenance personnel for maintenance:
 - a. Damaged or frayed power cord or power plug.
 - b. The mobile screen has been dropped or the case has been damaged.
 - c. When the display is obviously abnormal, it indicates that maintenance is required.
8. Please place the mobile screen in a well-ventilated environment away from strong light, high temperature or humidity.
9. Please store the mobile screen at room temperature of 0 °C~40 °C. If it exceeds this range, normal use may be affected.

safety warning (stability hazard)

The mobile screen may fall and cause serious injury. Many injuries, especially in children, can be avoided by taking simple precautions such as:

- Always use the cabinet, shelf or mounting method recommended by the mobile screen manufacturer.
- Be sure to use furniture that can safely support the mobile screen.
- Be sure to educate children about the dangers of climbing on furniture and touching the mobile screen or its controls.
- Always organize the wires and cables connected to the monitor to avoid tripping, pulling or grabbing.
- Do not place the mobile screen in an unstable or inclined position.
- To place the mobile screen on tall furniture (such as a cupboard or bookshelf), the furniture and monitor must be secured to a suitable support point.
- Never place the mobile screen on a cloth or other item that may be between the mobile screen and supporting furniture.
- Do not place toys, remote controls, etc., that may induce children to climb on the mobile screen or the furniture on which the mobile screen is placed.

To retain and relocate an existing monitor, take the same precautions as above.

Important Statement on Network Service

All contents and services obtained from the product are owned by third parties and protected by copyright, patent, trademark and/or other intellectual property laws. These contents and services are only for your personal non-commercial purposes, which shall not be used in a way not authorized by the content owner or service provider.

Under no circumstance shall our Company be liable for any direct, indirect or unexpected losses or damages arising from your or any third party's access to any contents or services or any information or third-party software through this product.

Third-party services may be subject to change, removal or discontinuation without prior notice. Our Company does not represent or warrant that some services or contents will remain accessible at any time.

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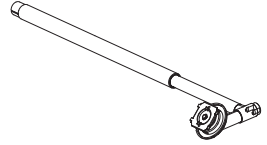
Packing List



Monitor ×1



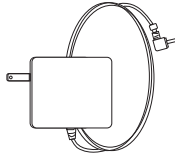
Round chassis ×1



Lifting rod ×1



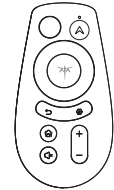
Manual ×1



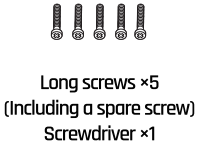
Adapter ×1



Quick Setup Instructions ×1



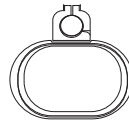
Remote control ×1



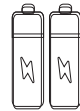
Long screws ×5
(Including a spare screw)
Screwdriver ×1



Round trim
(at the rear of the machine)



Cover ×1



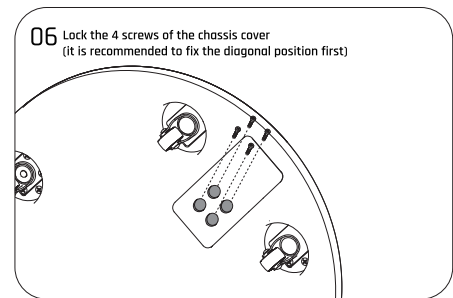
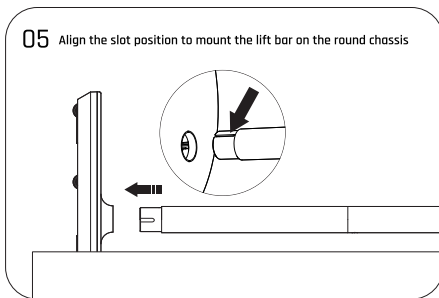
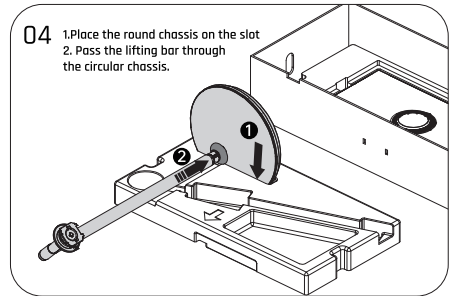
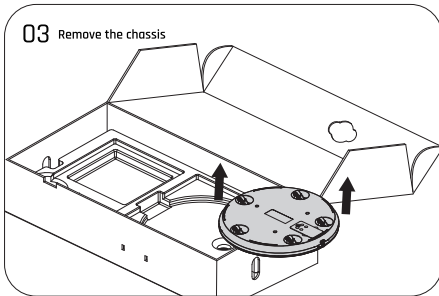
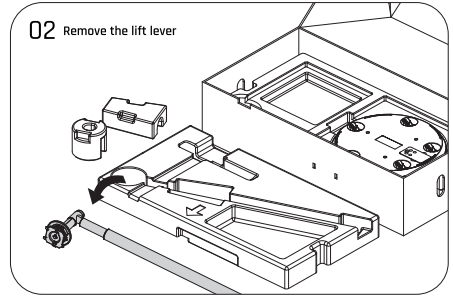
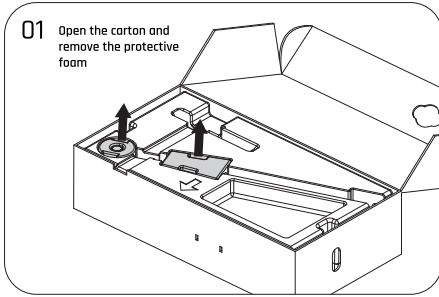
Battery ×2

If any of the above are missing, please contact your product distributor.

Note: Please refer to the actual configuration for specific accessories. Please save all packaging materials for future removal.

Product Installation

Bracket Installation Instructions



Base support installation

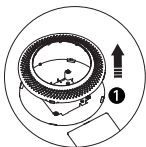
When assembling, please be sure to tighten the bracket fixing screws, the bracket may fall and cause damage to the product or personal injury.

- The product has a certain weight, please ensure that at least two people work together to assemble it when unpacking and installing.
- Do not use foreign objects (oil, lubricating oil, etc.) on the screws when assembling the product.
- After the product is installed, do not remove the cable holder and screws.
- For daily use, make sure the product is moved in an upright position. If the product is too tilted, there is a risk of tipping over.

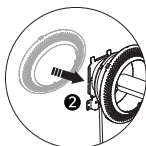
This can result in product failure or personal injury.

On-Screen Installation Instructions

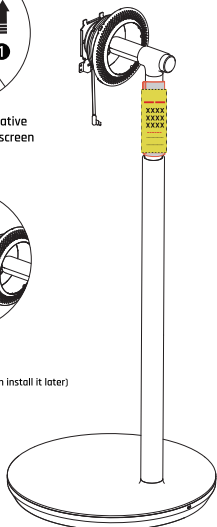
07



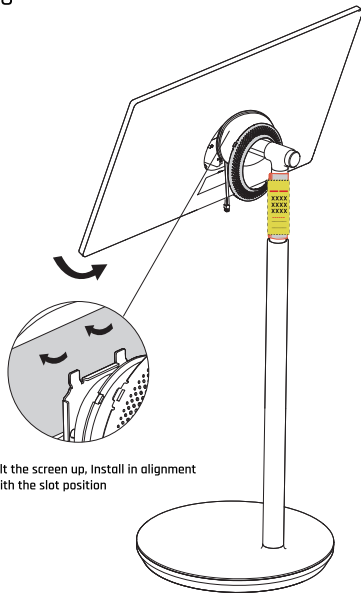
1. Take out the ring decorative cover on the back of the screen



2. Tilt the ring trim cover through the lift rod
(Place it in the lift rod first, then install it later)

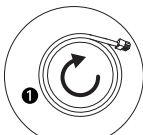


08

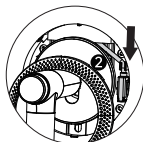


Tilt the screen up, install in alignment with the slot position

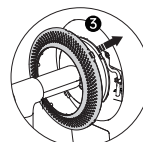
09



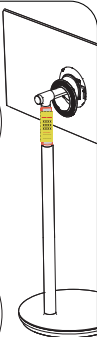
1. Wind the power cord in a clockwise direction



2. Plug in and secure the power cord and confirm whether it can be switched on
(As shown in Figure 11 Power-on Procedure)

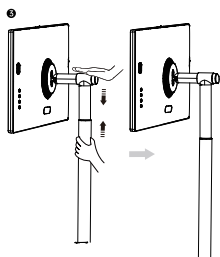
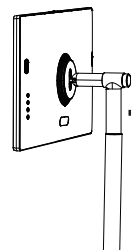


3. Position the slot on the top of the ring Aim at the top of the screen and press

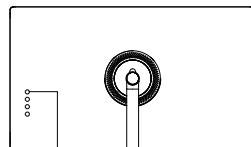


10

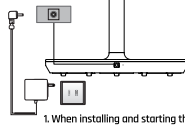
1. Please read the warning sticker first.
2. After reading, simply peel off the sticker to remove the fixture.
3. Finally, press the lifting rod (be mindful of bumps).
The lifting rod will pop up, and the installation is complete.



11



2. Press and hold for 3 seconds to power on.

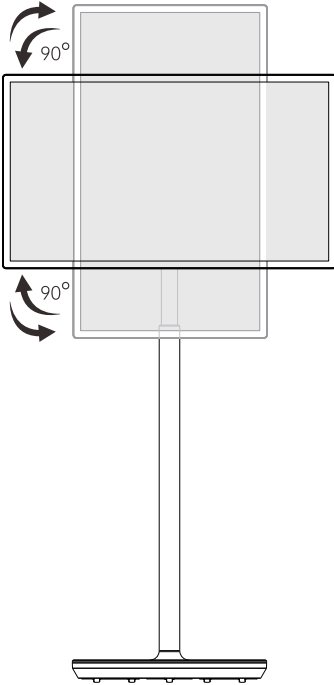


1. When installing and starting the machine for the first time, please insert the adapter in advance

Adjust angle and height

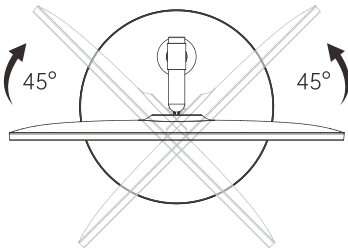
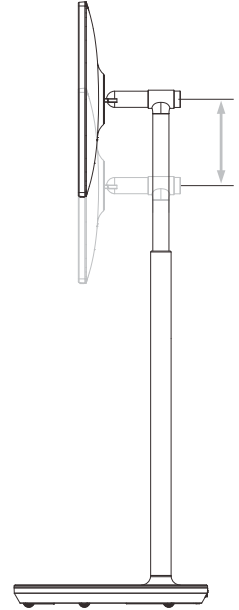
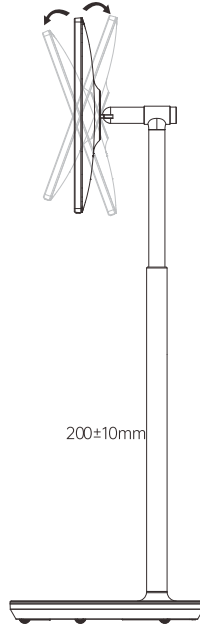
The height and angle of this product can be adjusted for a comfortable viewing experience.

Note: Some applications do not support vertical display.



Forward tilt angle: $20\pm 3^\circ$
Backward tilt angle: 20 ± 3

The lifting rod can adjust the height
 $200\pm 10\text{mm}$



Left and right rotation angle $\pm 45^\circ$

Caution

- Do not rotate the product beyond its limit angle or exceed the maximum height adjustment range.
- Do not allow your hands or fingers to be caught in the bracket or height adjustment area.




Functions Of Keys



ON/OFF: Turn on or off the product



Power button

- In standby/screen-off mode, press  button to turn on the product.
- During normal working, press  button to enter screen-off state;
- From the drop-down menu on screen, click " > System > Gestures > Press & hold power button", then click "Power menu" or "Digital assistant" to set functions of "Press & hold power button" as needed.



VOL+: Increase the volume.

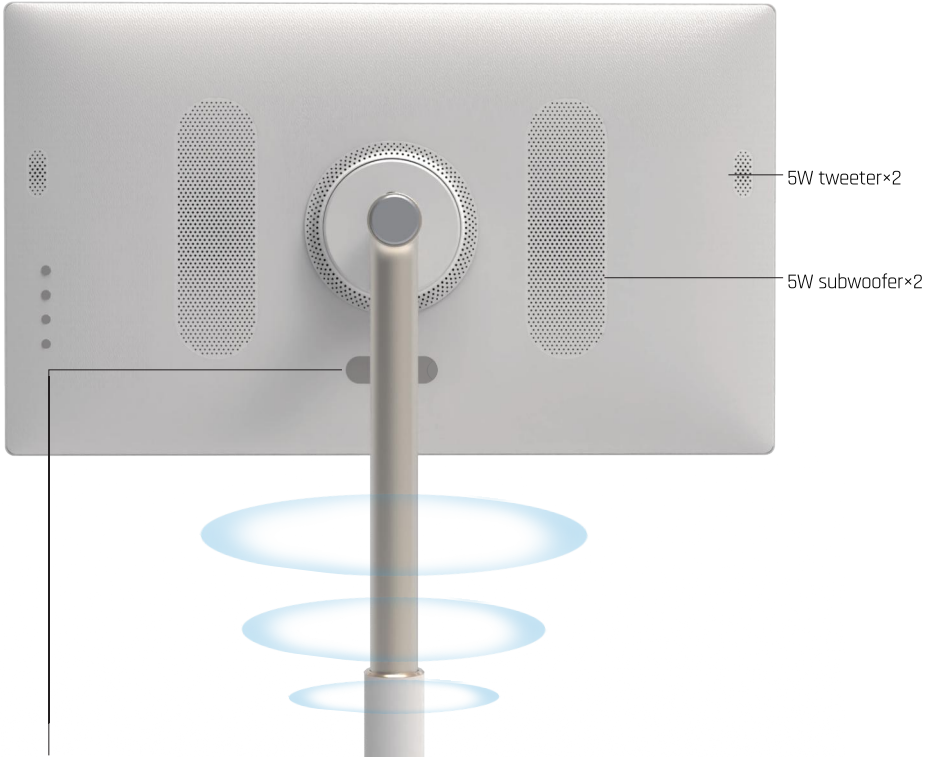


VOL- : Decrease the volume.



Mute button : Mic Off

Interface Functions

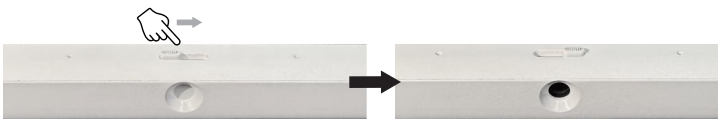


Lift up the kit and you can see the Type-C interface.

Type-C

Connect the Type-C cable to the Type-C port of this device and the Type-C interface of the external device respectively, and then functions such as Type-C transmission can be used.

Camera



Push the switch at the top to the right to turn on the camera, and push it to the left to cover the camera.

Instructions For Use

Battery

This product has a built-in battery in the stand and can be used for a period of time without connecting to another power source. The battery indicator will display green/yellow/red lights in three different colors according to the remaining battery power.



RESET: Reset the base charging board. When the charging function malfunctions, press the button to reset the MCU of the base.

Power indicator light

When not charging: The light remains steadily illuminated (the color displayed is red, yellow, or green depending on the current battery level).

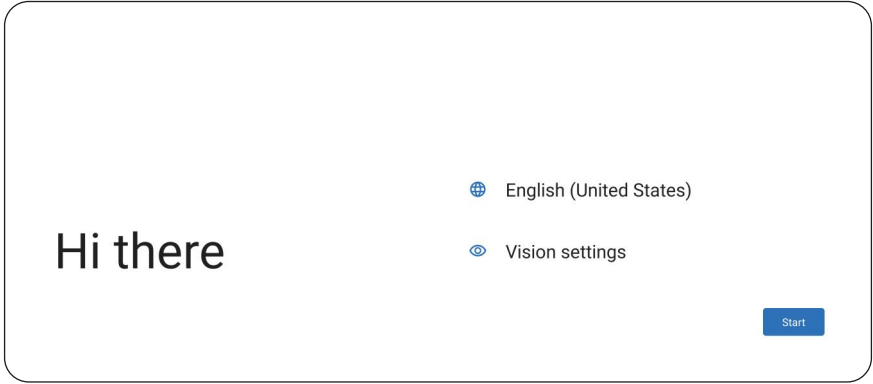
When charging: While charging, the light remains steadily illuminated (the color displayed is red, yellow, or green depending on the current battery level). When fully charged, the green light remains steadily illuminated.

Battery level indication: 1-10% red light, 11-30% yellow light, 31-100% green light.

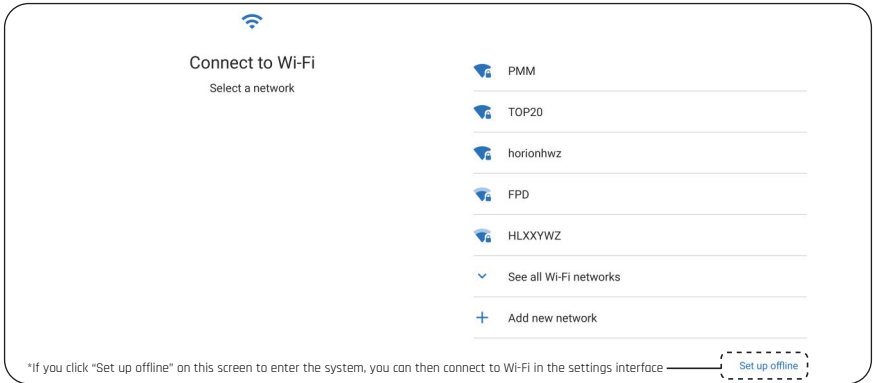
Wi-Fi Connection

1.Connect at the power-on wizard

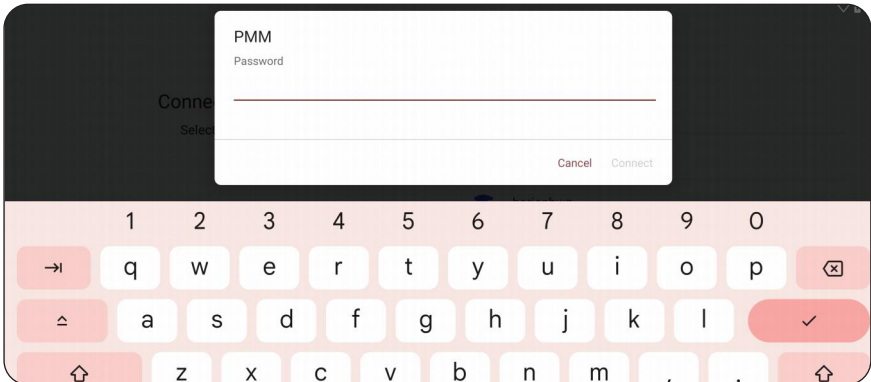
- After the MegPad is turned on for the first time or restored to factory settings, it enters the startup wizard interface



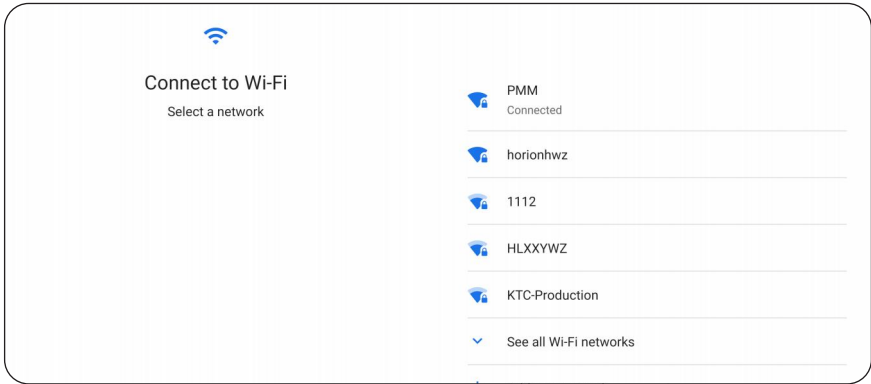
- After clicking Start, you will enter the Wi-Fi connection interface, as shown below



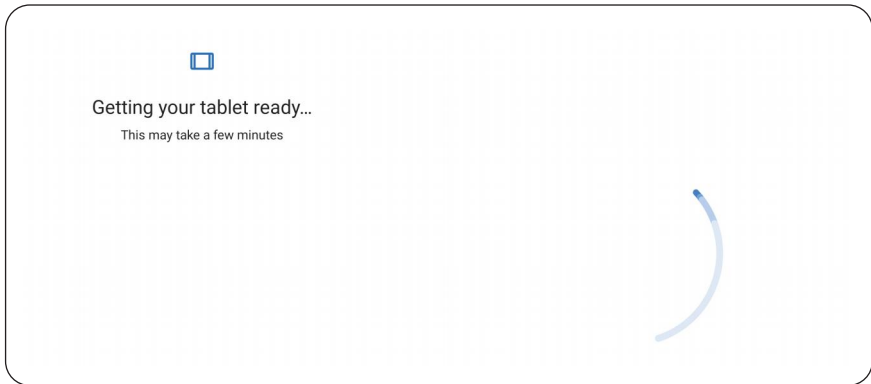
- Tap the Wi-Fi network you wish to connect to. The Wi-Fi password input screen will appear. Enter the corresponding Wi-Fi password



- Connection successful indicator appears, displaying "connected" under the corresponding Wi-Fi network



- Once connected, you can access the MegPad settings interface

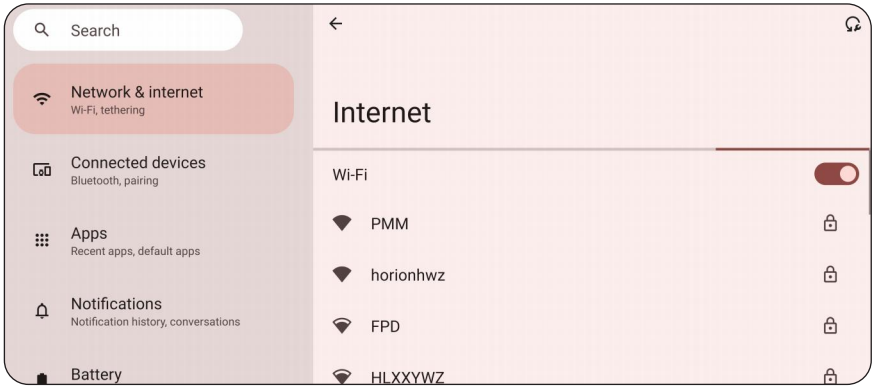
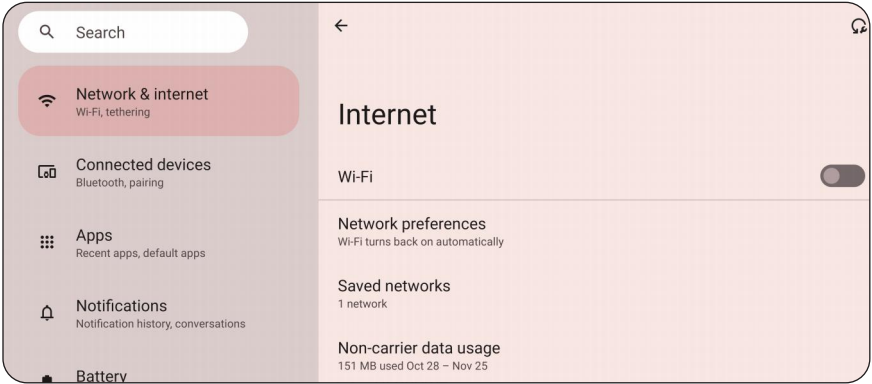


2.Connect to Wi-Fi in the settings

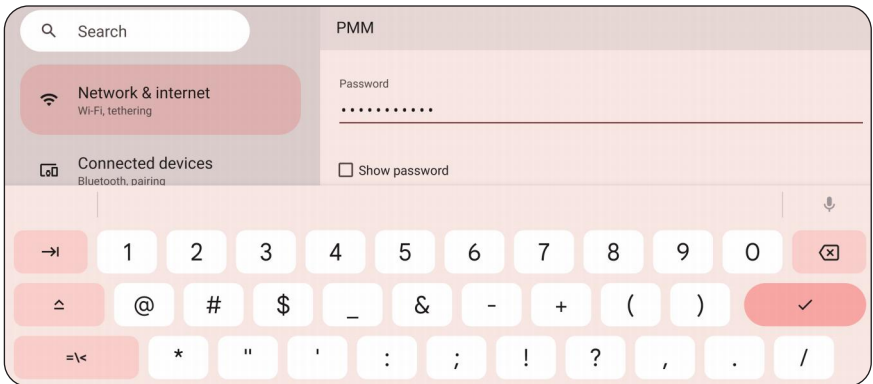
- Tap Settings on the main screen to enter the settings interface



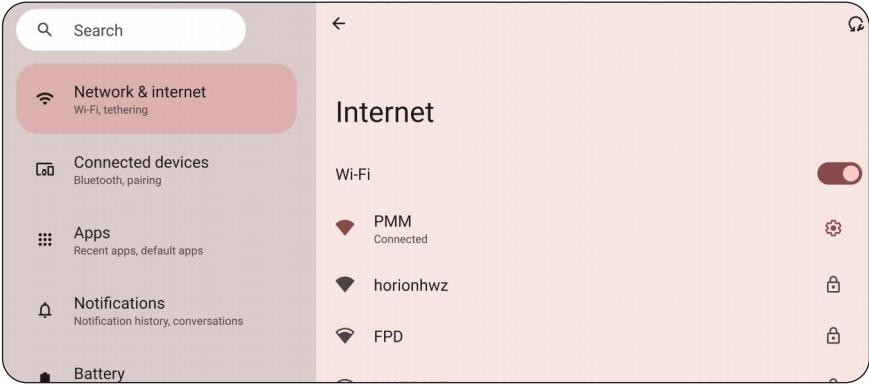
- Tap Network & Internet, then toggle the Wi-Fi switch on the right (slide the dot to the right to turn it on). A list of available Wi-Fi networks will appear



- Tap the Wi-Fi network you wish to connect to. Enter the password in the prompt that appears. After confirming the correct password, the connection will be established



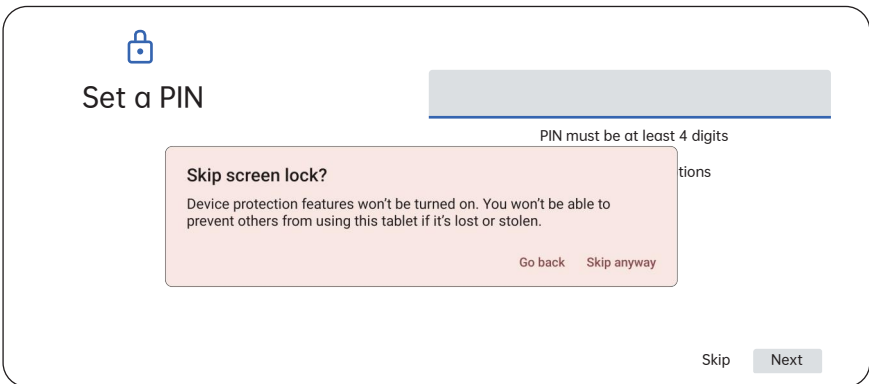
- Connection successful indicator appears, displaying "connected" under the corresponding Wi-Fi network



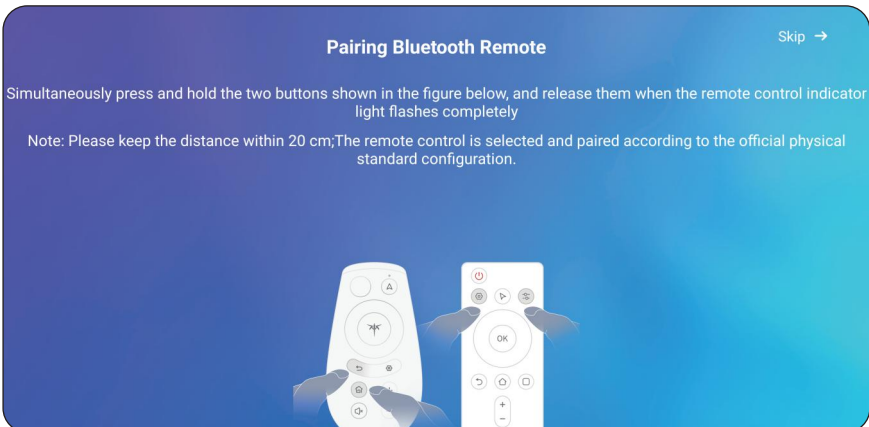
Remote Control Connection

1.Connect at the power-on wizard

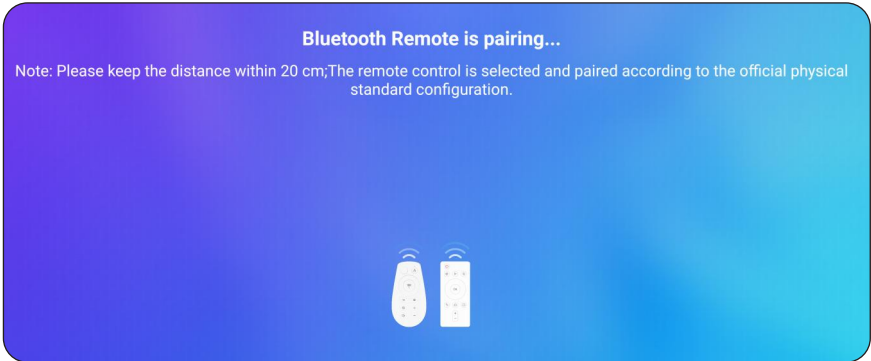
- The startup wizard displays "Set a PIN"



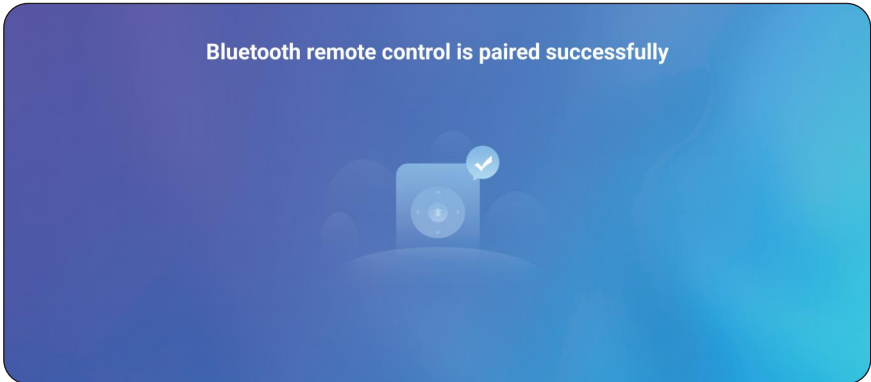
- After selecting "Skip" or "Next," the Bluetooth remote control connection interface appears as follows



- Follow the prompts on the remote control pairing interface to enter the pairing process



- Once pairing is successful, you can operate the MegPad using the remote control

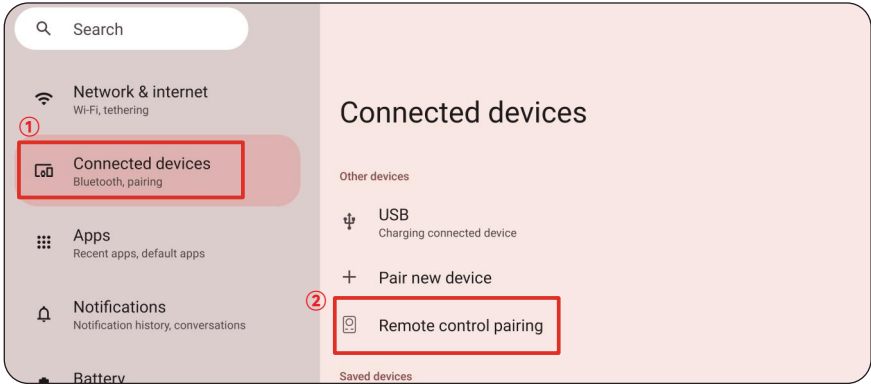


2. Connect to Remote control in the settings

- Tap Settings on the main screen to enter the settings interface



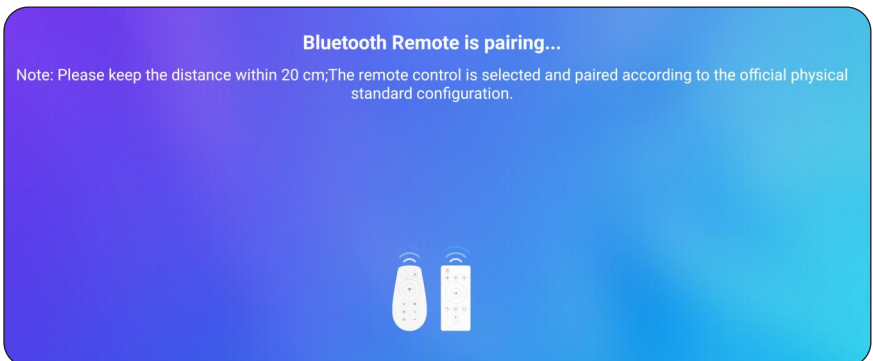
- Tap the Connected devices, then tap "Remote control pairing"



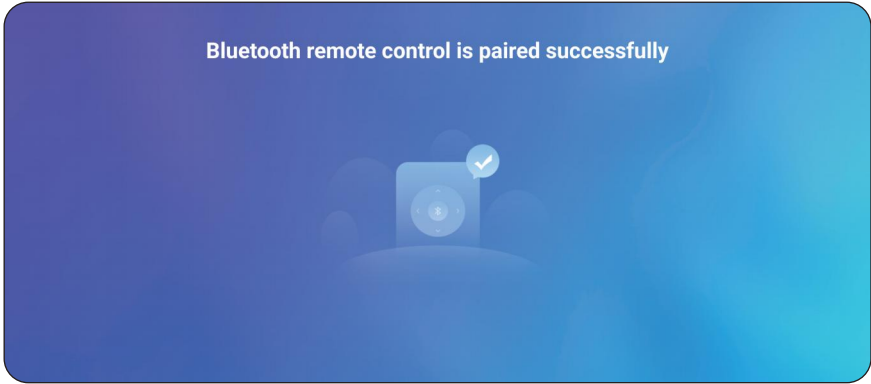
- The Bluetooth remote control connection interface appears as follows



- Follow the prompts on the remote control pairing interface to enter the pairing process



- Once pairing is successful, you can operate the MegPad using the remote control



Remote Control



Flying Squirrel

Toggle the [On/Off] state of the flying squirrel mode.



Return

Return to the previous level.



User settings

Enter settings.



Home Page

Return to the desktop homepage.



Mute

Mute.



Volume

Increase the volume.



Volume

Decrease the volume.



Arrow keys

Up: Switch to the next page;

Down: Switch to the previous page;

Left: Switch to the left page;

Right: Switch to the right page;

Confirm key: Short press to confirm the current content;

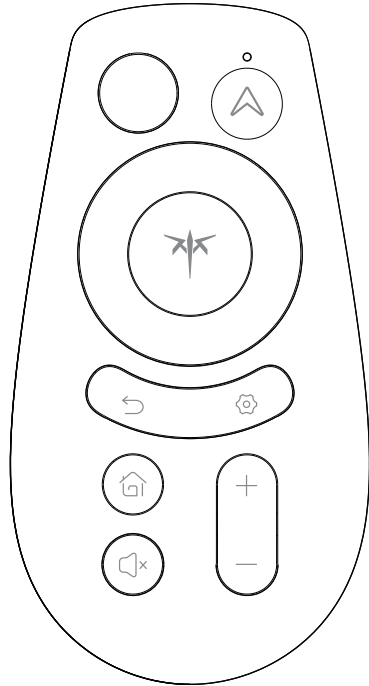


Power

Short press: Turn off the screen.

Long press: Enter the [Shutdown Confirmation Page] or wake up the Google Assistant.

(displayed according to the options set in the settings)



Basic Operations

Power-on/Standby

Upon first use, connect to the adapter and press the power button on the back case for 3 seconds to power on the device. During normal working, swipe down from the top edge, and drop-down menu appears. Click "☰ > ☰ Power off", then the product enters Powered off state. Press [Restart] can reboot the machine.


Touch Operation

- Click: Tap on the screen.
 - Click and hold: Tap on the screen for 2s or longer.
 - Swipe: Swipe on the screen up, down, left and right.
 - Drag: Tap and hold the target (e.g., an application) to be moved, then swipe to the desired position.
 - Spread/ Pinch: Place two fingers on the screen, then open or close these fingers to zoom in or out the content displayed on the screen.
- Note: After the screen turns off, you can choose either "Single tap to wake" or "Double tap to wake" from the Settings-Display menu to awaken the screen.
- Click "Settings > System > Gestures > System navigation" to select the system navigation mode.

Attention:

- Whether the displayed content supports the zoom in/out function is related to the application. Please operate according to the actual condition.
- Avoid pressing the screen with force; where necessary, simply use your fingertip to tap on the desired item. If you wear gloves or use your fingernail to touch the screen, it is possible that the product cannot respond and be operated normally.
- If the screen is a little wet or too damp, the sensor cannot work normally when touching it.

Wireless Network Connection

Click "Settings > Network & internet > Internet", and turn on WiFi; the system will start searching and list the wireless network signals available. Click the network to be connected. The  icon beside a network indicates the network is encrypted; the product can be connected to the network only after you enter the correct password.

Remark: More system settings can be done under "Settings" as per need.

Cast Function

Click "Cast"; select the projection mode according to the device used. Perform projection according to different prompts.

Signal Source

When a device is connected via Type-C, click on "Signal Source" to switch to the Type-C input (the external device must support Type-C screen casting).

Technical Specifications

Panel size	68.58cm (27 inches)
Maximum Resolution	1920×1080@60Hz
Panel type	VA
Backlight type	Side Entry (ELED)
Built-in system	Powered by Android™ 14
Charging interface	19V $\overline{=}$ 3.42A,65W
Visible area	597.888(H)×336.312 (V)mm
Viewing angle	±89 (H), ±89 (V) (Typ.) (CR >10)
Color Gamut	NTSC 1931 65%(Typ.)/62%(Min)
Center luminance of White	380cd/m ² (Typ.)
Contrast	4000:1 (Typ.)
Speaker	4*6Ω/5W
Battery capacity	9500mAh
Product interface	Type-c (Full-featured DP-IN, USB2.0, 5V 1A output)
Work environment requirements	
Atmospheric pressure	86kpa ~ 106kpa
Working temperature and humidity	0 C ~ 40 C 0% ~ 65%(non-condensing)
Working altitude	≤3000m
Storage temperature and humidity	-10 C ~ 50 C 0% ~ 65%(non-condensing)

Low blue light

The light emitted by the screen contains blue light, and keeping the eyes on the screen for long periods of time will not only bring visual fatigue, but also may cause eye diseases. Using the low blue light function will reduce blue light and reduce eye fatigue.

This product uses low blue light hardware.

Eye care recommendations :

- 1) Do not use the product for a long time without interruption, avoid overuse of the eyes, it is recommended that you take a 10 minute break for every 30 minutes of use.
- 2) When taking a break, you can relax your eyes by looking at distant scenery.
- 3) When taking a break, do eye exercises to relax your eyes.
- 4) Infants under the age of 2 should not watch the screen.
- 5) According to your own needs, you can turn on the eye protection mode through the drop-down menu, or enter "Setting - Display" to make settings.

Product Warranty Card



Customer Name	
Tel	
Address	
Model	
Device Number	
Purchase Date	

Warranty Rules

1. We provide you with one year free warranty from the date of purchase or as agreed in the contract.
2. The following cases are not covered by the warranty:
 - Failure or damages caused by artificial or natural disasters.
 - Failure caused by not following the operation method and precautions written in the User Guide.
 - Failure caused by user disassembly.
3. The liability scope of the warranty card is limited to the maintenance of the product, without covering any other liability.
4. If you are not sure about the repair and warranty of the machine after the warranty period, please visit the website EN.KTCPLAY.COM for the warranty policy.



Notice: Please fill out the card and return it to us, when you apply for a warranty.



More Information

Please scan QR code or visit EN.KTCCPLAY.COM

Any question or comments. Please contact:
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To care for and protect the earth better, please send it to a local manufacturer with nationally recognized qualification for recycling according to the national applicable laws and regulations on recycling of waste electrical and electronic products when you no longer need this product or at the end of its service life.